



SAP Concur Mobile App QuickStart Guide (Mobile iPhone)

Document Revision History

Date	Description	Version	Author
06/03/2019	Concur Mobile iPhone QuickStart Guide	1.0	SAP Concur
12/03/2020	Formatting Updates	1.1	SAP Concur
11/12/2021	Removed the Creating a Pin topic	1.2	SAP Concur
10/05/2023	Update SAP Fiori with Horizon visual theme, proprietary statement, and title page. Added current version of Concur and SAP logos in footer.	1.3	SAP Concur

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Logging on to Concur Mobile iPhone

1. To log on to SAP Concur, press the **SAP Concur** app on your iPhone.
2. From the **Sign in** screen, enter your **username, verified email address or SSO code**, and press **Next**.

Done concursolutions.com AA ↻

SAP Concur

Sign In

! Username, verified email address or SSO code

Next

Remember me

[Forgot username](#)

[Need help signing in](#)

3. Enter your **Password or PIN**, and then press **Sign in** to Concur.

Done concursolutions.com AA ↻

SAP Concur

Sign In

<

user@company.com

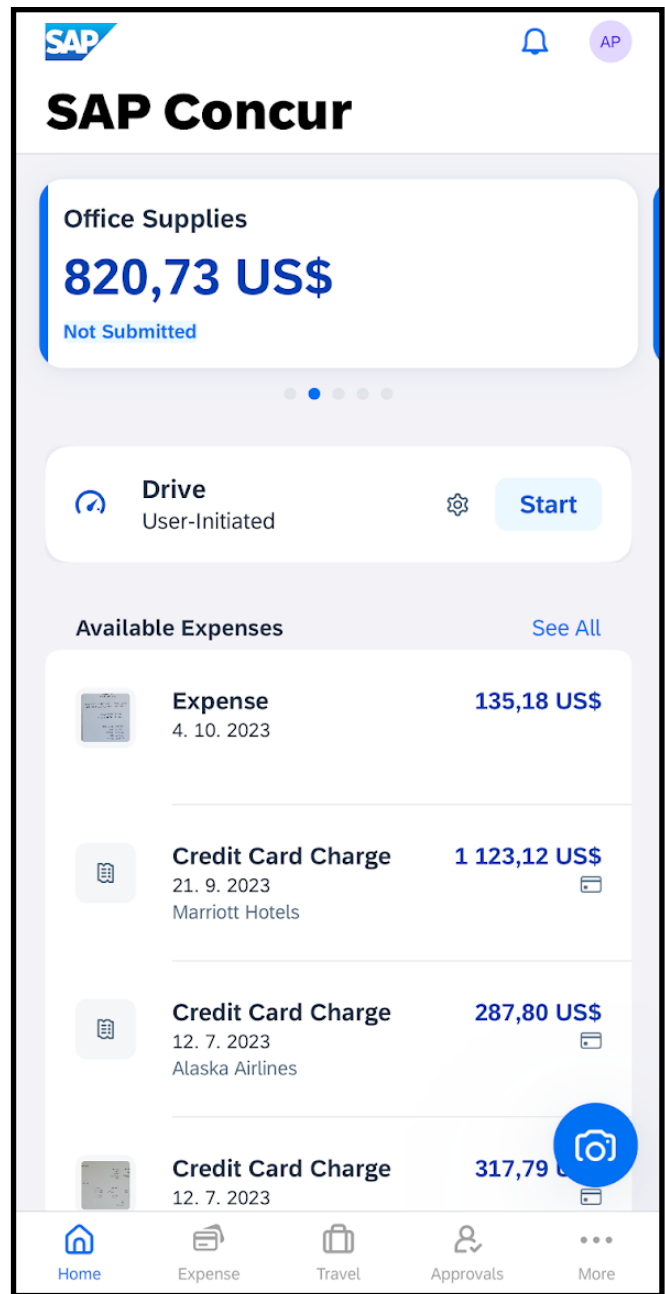
Password

Sign In

[Forgot password](#)

[Need help signing in](#)

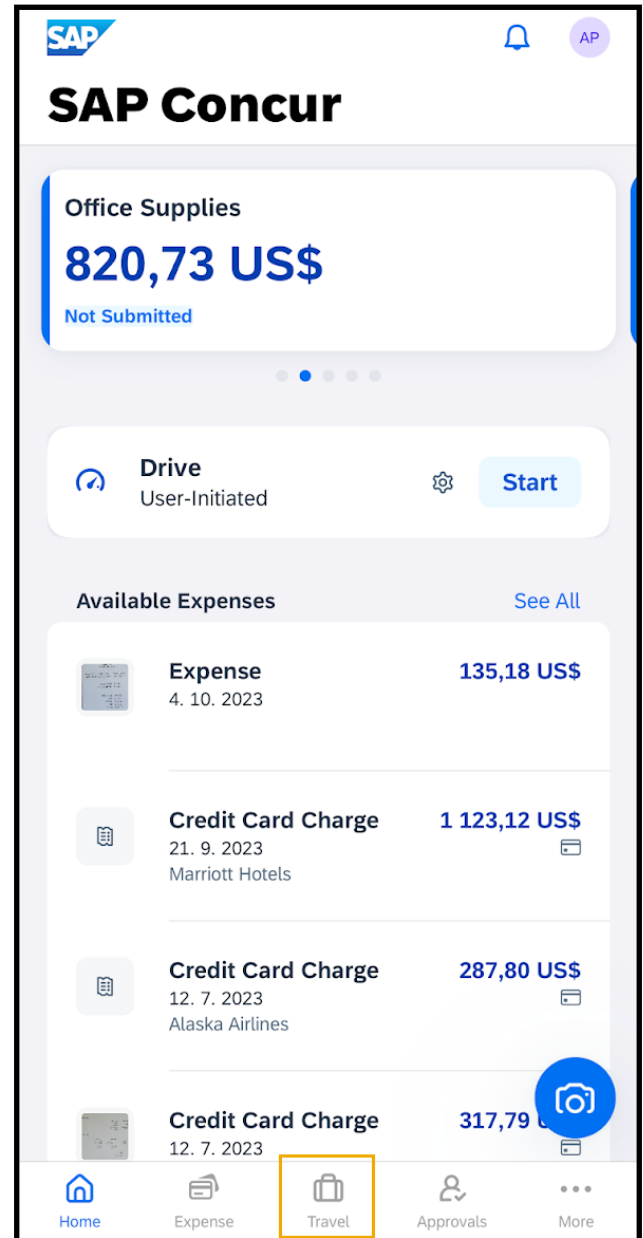
On the SAP Concur application home screen, you can view your current travel and expense highlights.



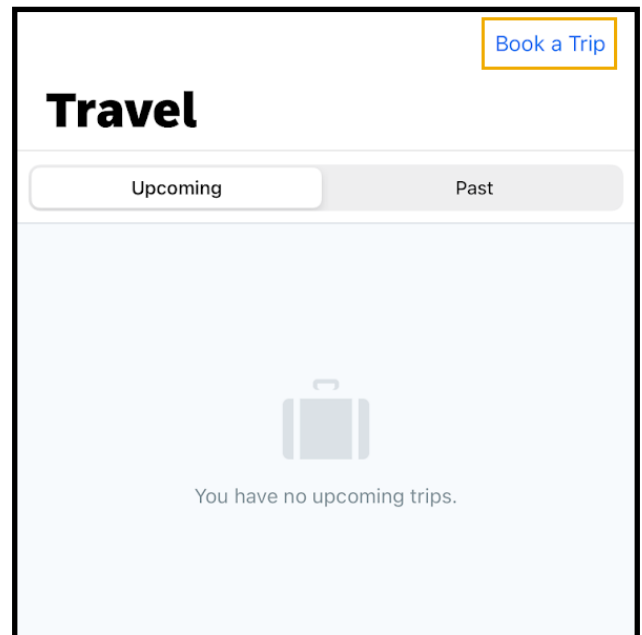
Booking a Trip

You can use the mobile application to make travel reservations. In this example, you will see how to book a flight.

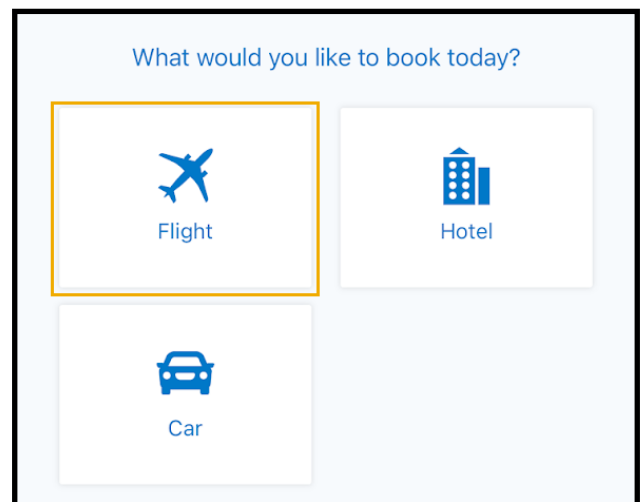
1. To book travel segments, from the SAP Concur home page, press the **Travel** icon.



2. Press Book a Trip.



3. To start searching for a flight, press **Flight**.



Your designated home airport will appear in the **Departure City** field.

4. Search for and select your **Departure** and **Arrival City**.
5. Select the appropriate **Departure Date** and **Time**, and then press **Book Air**.
6. Select the appropriate **Return Date** and **Time**, and then press **Book Air**.
7. Press **Search**.

Book Air Search

One Way Round Trip

Departure City
Seattle-Tacoma Intl Airport, Seattle, WA (SEA)

Arrival City
San Francisco Airport, San Francisco, CA (SFO)

Departure Date
Sun Nov 05, 11:00 AM

Return Date
Sat Nov 11, 11:00 AM

The flight search results appear. You can scroll down, to see other flight options.

8. Select the best flight options for your trip, and then press **Reserve**.
9. Press **OK** to confirm that you want to reserve this flight.

Flight Details Reserve

(SEA) Seattle, WA to (SFO) San Francisco, CA
5. 11. 2023 - 10. 11. 2023

DEPARTURE

Delta 2250
SEA Sun 1:35 PM SFO Sun 3:43 PM
2h 8m / Stops: 0 / Economy (K)

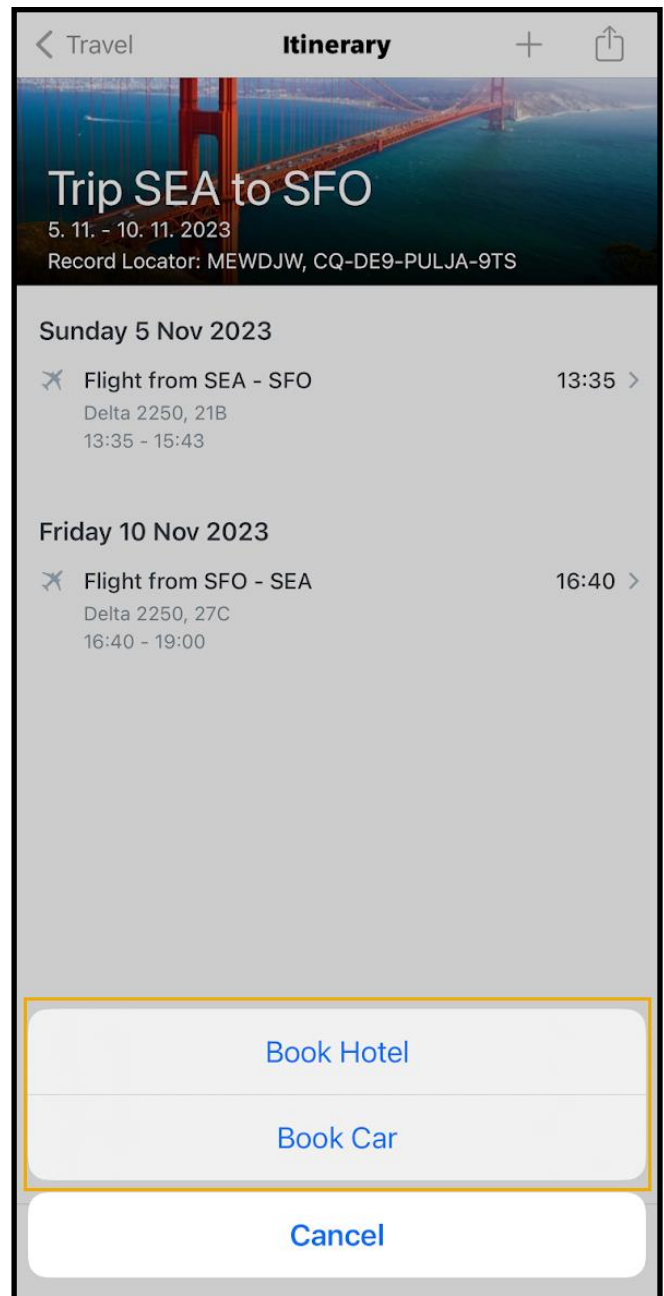
RETURNING

Delta 2888
SFO Fri 10:10 AM SEA Fri 12:29 PM
2h 19m / Stops: 0 / Economy (U)

Total Price
412,79 US\$

Review your travel itinerary.

You can add a hotel or rental car, as needed.



The screenshot displays a mobile application interface for reviewing a travel itinerary. At the top, there is a navigation bar with a back arrow, the word "Travel", the title "Itinerary", and icons for adding (+) and sharing (↑). Below the navigation bar is a header image of the Golden Gate Bridge with the text "Trip SEA to SFO", the dates "5. 11. - 10. 11. 2023", and the "Record Locator: MEWDJW, CQ-DE9-PULJA-9TS".

The itinerary is organized by date:

- Sunday 5 Nov 2023**
 - ✈ Flight from SEA - SFO 13:35 >
Delta 2250, 21B
13:35 - 15:43
- Friday 10 Nov 2023**
 - ✈ Flight from SFO - SEA 16:40 >
Delta 2250, 27C
16:40 - 19:00

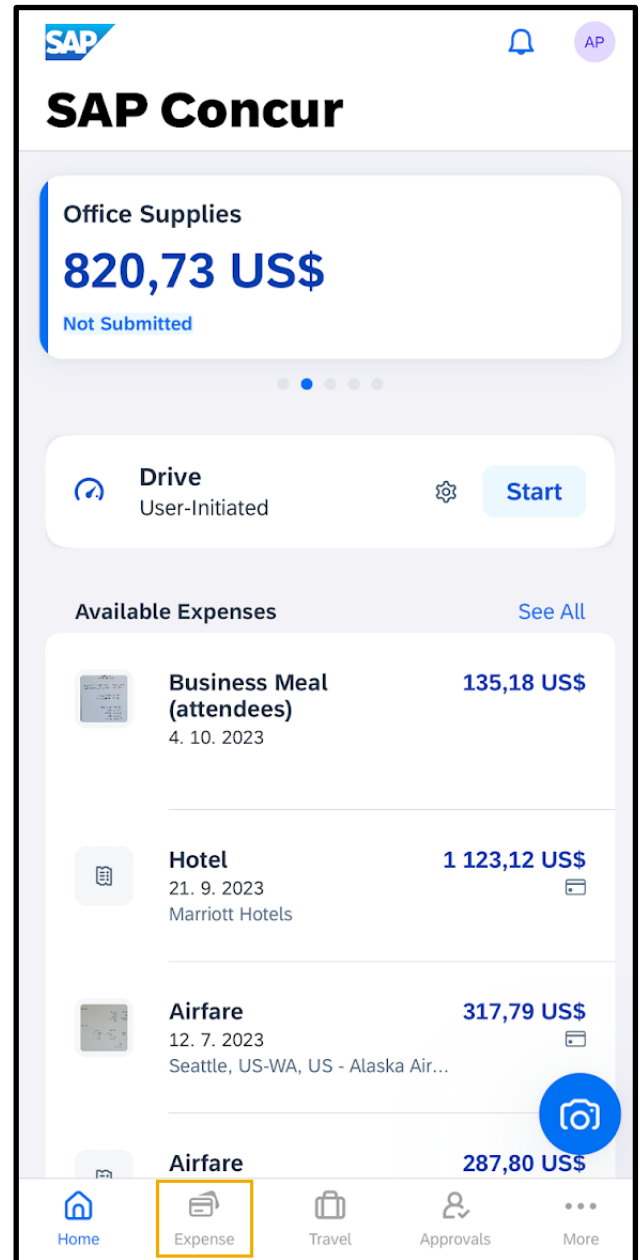
At the bottom of the screen, there are three buttons: "Book Hotel", "Book Car", and "Cancel". The "Book Hotel" and "Book Car" buttons are highlighted with a yellow border.

Creating an Expense Report

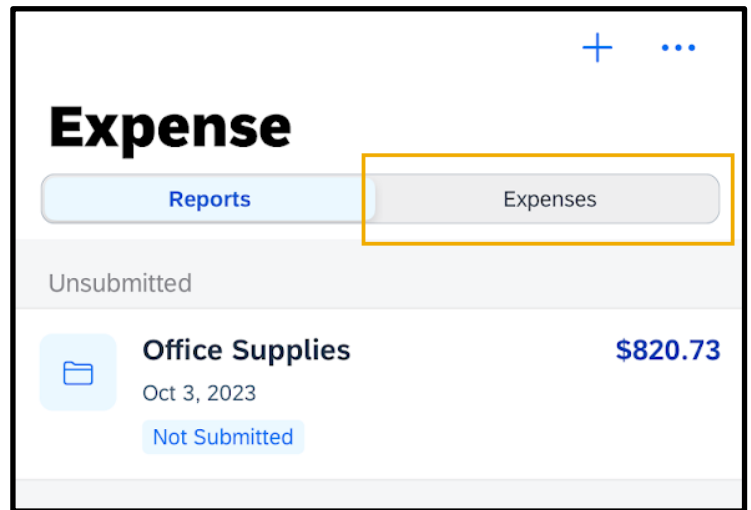
Using the SAP Concur mobile application, you can create new expense reports.

You can create expense reports by selecting expenses, and then creating an expense report for those expenses. You can also create a new expense report and then add expenses to it later.

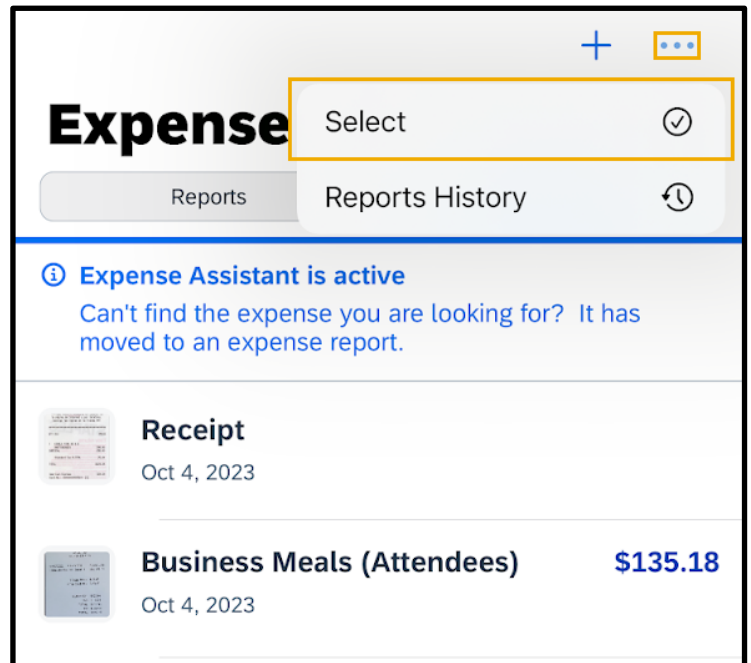
1. On the **SAP Concur** home screen, press the **Expense** icon.



2. Press Expenses.



3. Press the ellipsis (...) icon, and then press Select.










4. Select the expenses that you want to add to your expense report, and then press **Move To Report**.

Select All Cancel

2 Selected

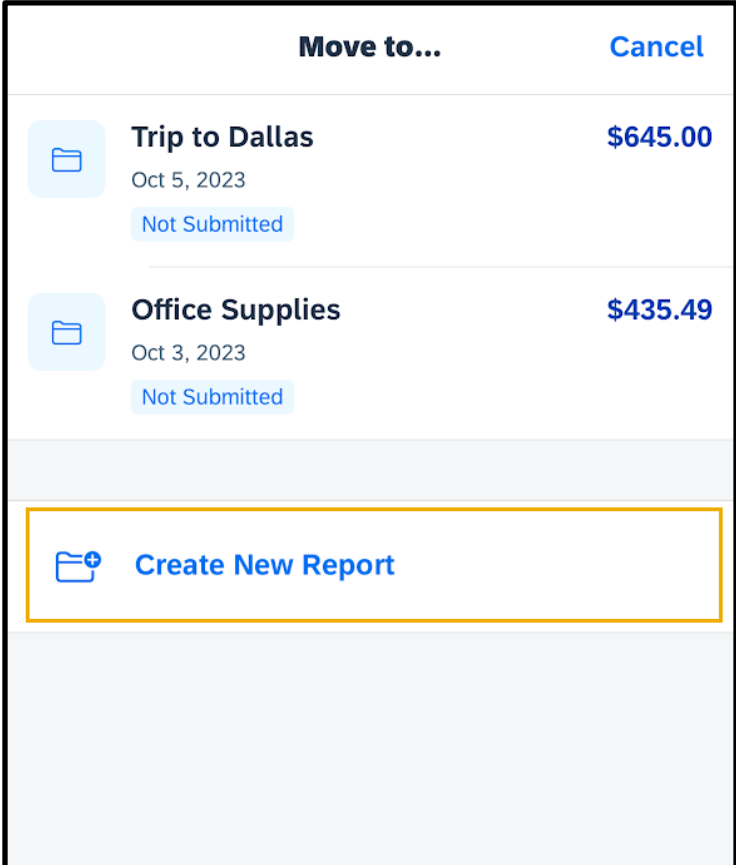
Reports Expenses



<input checked="" type="checkbox"/>		Hotel Jun 16, 2023 Marriott - Bellevue, US-WA, US	\$1,390.45
<input checked="" type="checkbox"/>		Dinner Jun 16, 2023 Cafe Monte	\$45.76
<input type="checkbox"/>		Airfare Apr 12, 2023 Delta Air Lines	\$327.81
<input type="checkbox"/>		Fuel Apr 12, 2023 Office Warehouse	\$68.23
<input type="checkbox"/>		Receipt Feb 7, 2023	
<input type="checkbox"/>		Receipt Feb 7, 2023	
<input type="checkbox"/>		Dinner Oct 25, 2022 Outback Steakhouse - Atlanta, Georgia	\$135.18

Move To Report Delete

You can add these expenses to a new report by pressing **Create New Report**, or to an existing expense report by selecting a report from the list. In the following example, you will see how to add the expenses to a new expense report.

5. On the **Move to...** screen, press **Create New Report**.



Move to...		Cancel
	Trip to Dallas Oct 5, 2023 Not Submitted	\$645.00
	Office Supplies Oct 3, 2023 Not Submitted	\$435.49
Create New Report		

The report is assigned a default **Report Name**. You can accept the default name or change it.

6. To change the report name, press the **Report Name** field.
7. Enter the new report name.

The screenshot shows the 'New Report' screen with the following fields:

- Cancel** (blue text)
- New Report** (bold black text)
- Create** (blue text)
- Policy*** (blue text) with a right arrow and the value **US Expense Policy*
- Report Name*** (blue text) with a right arrow and the value *10.6.23 Report*. This field is highlighted with a yellow border.
- Report Date** (blue text) with a right arrow and the value *Oct 6, 2023*
- Comment** (grey text)

In the SAP Concur mobile application, all your company's custom fields are available, and all required fields (indicated in red) are enforced.

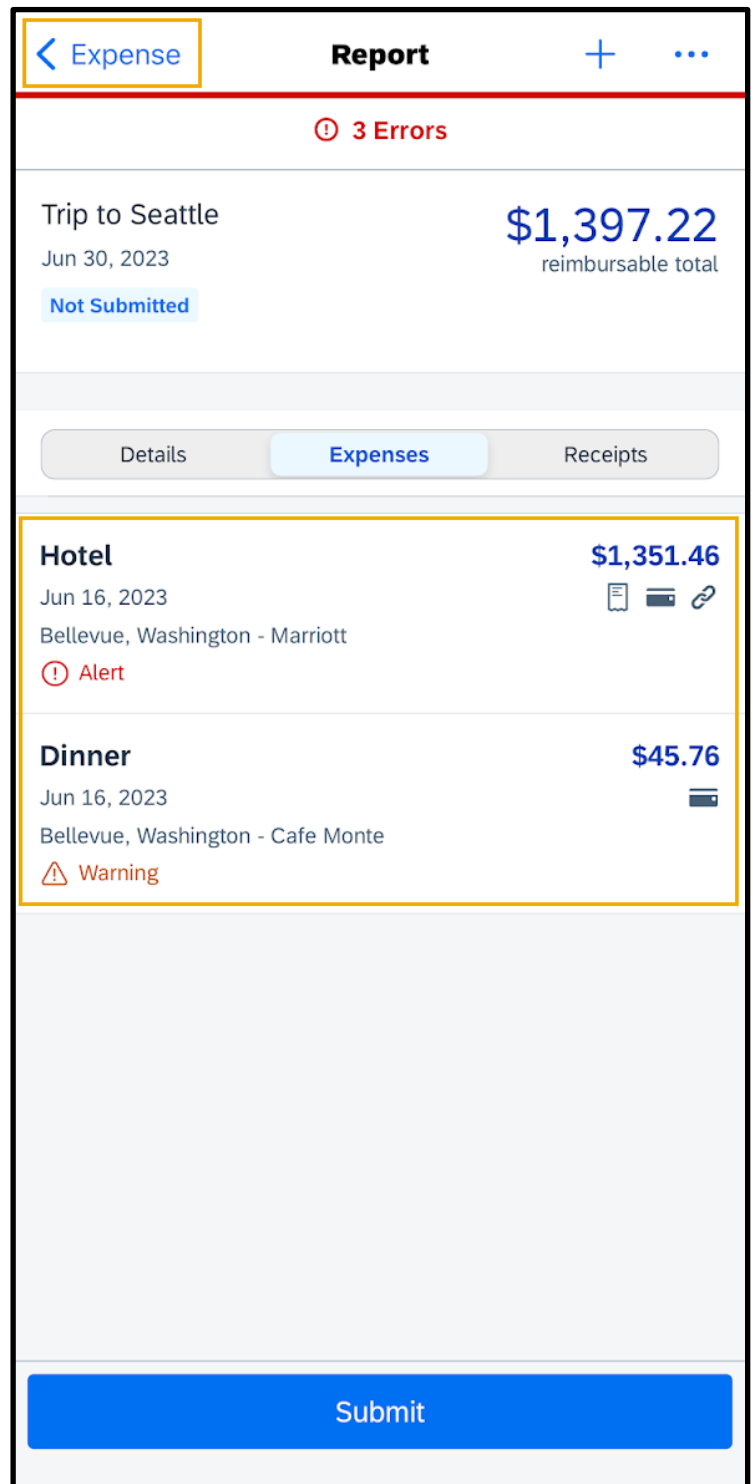
8. Enter the optional fields, as needed.
9. Press **Create**.

The screenshot shows the 'New Report' screen with the following fields:

- Cancel** (blue text)
- New Report** (bold black text)
- Create** (blue text, highlighted with a yellow border)
- Policy*** (blue text) with a right arrow and the value **US Expense Policy*
- Report Name*** (blue text) with a right arrow and the value *Trip to Seattle*
- Report Date** (blue text) with a right arrow and the value *Jun 30, 2023*
- Logical System** (grey text) with a right arrow
- Comment** (grey text)

The expense report is created and includes the selected expenses.

10. Press **Expense**.



The screenshot shows the SAP Concur Expense Report interface. At the top, there is a navigation bar with a back arrow, the text "Expense", the word "Report", and a plus sign followed by three dots. Below this, a red banner indicates "3 Errors". The main content area displays a summary for a "Trip to Seattle" on "Jun 30, 2023" with a total amount of "\$1,397.22" labeled as "reimbursable total". A "Not Submitted" button is visible. Below the summary are three tabs: "Details", "Expenses", and "Receipts". The "Expenses" tab is active and shows two items: "Hotel" for \$1,351.46 and "Dinner" for \$45.76. The "Hotel" item has an "Alert" icon and the "Dinner" item has a "Warning" icon. At the bottom of the screen is a large blue "Submit" button.

Expense Category	Date	Amount	Status
Trip to Seattle	Jun 30, 2023	\$1,397.22	reimbursable total
Hotel	Jun 16, 2023	\$1,351.46	Alert
Dinner	Jun 16, 2023	\$45.76	Warning

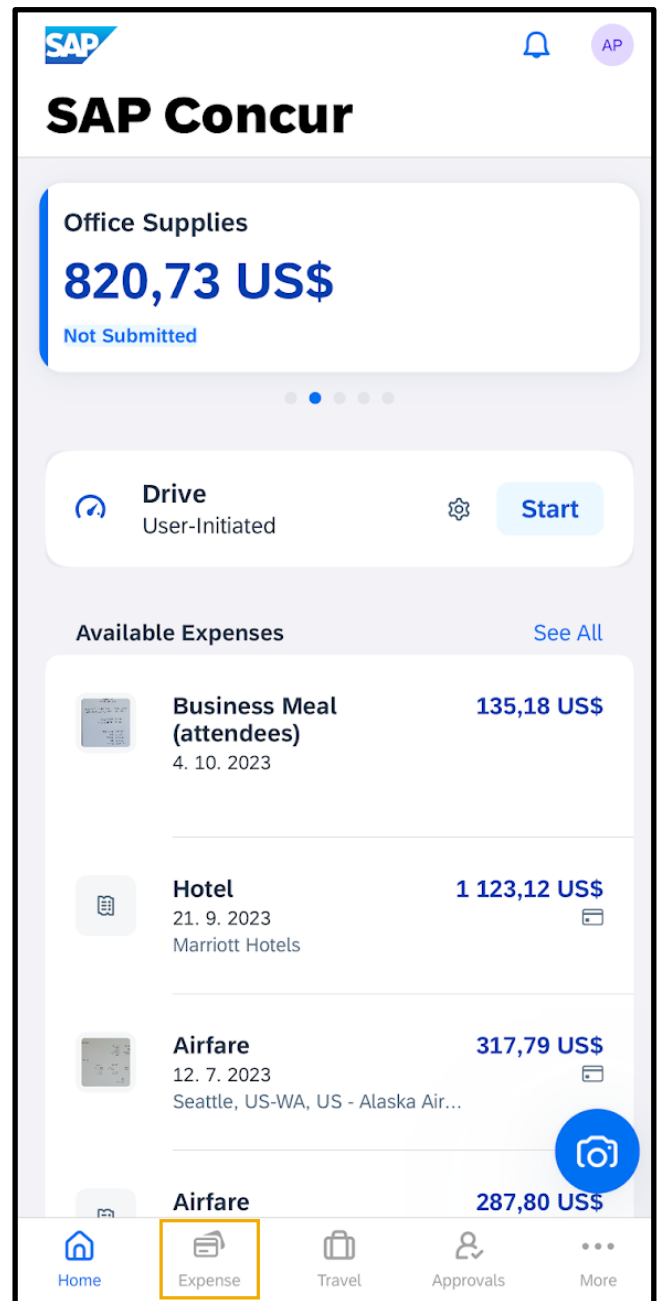
Creating Manual Expenses

You can create Manual Expenses, which are new expenses that are not attached to an expense report. Because Manual Expenses are not attached to an expense report, you only need to enter basic information, such as the expense type, transaction date, amount, and any required receipts.

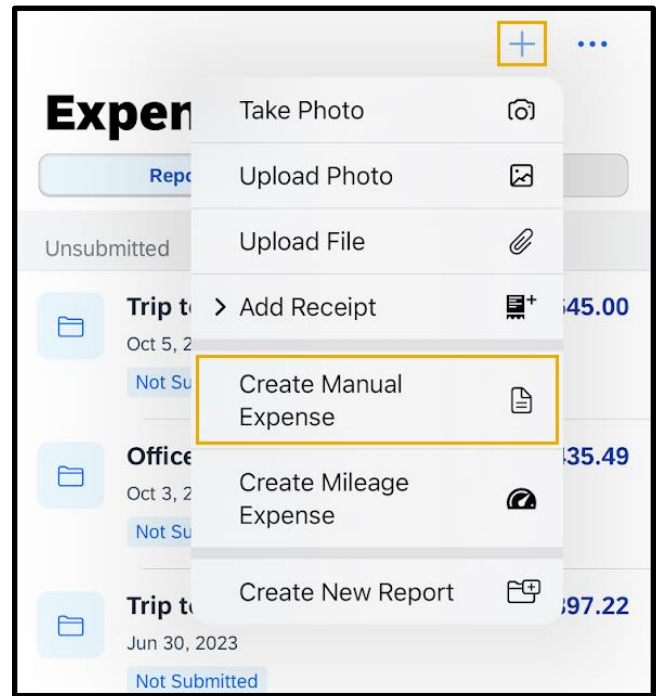
You can complete custom fields and other required fields when you add the expense to an expense report.

If a Manual Expense is associated with a corporate card transaction, the system will attempt to match the two items when the card charge is imported from the bank.

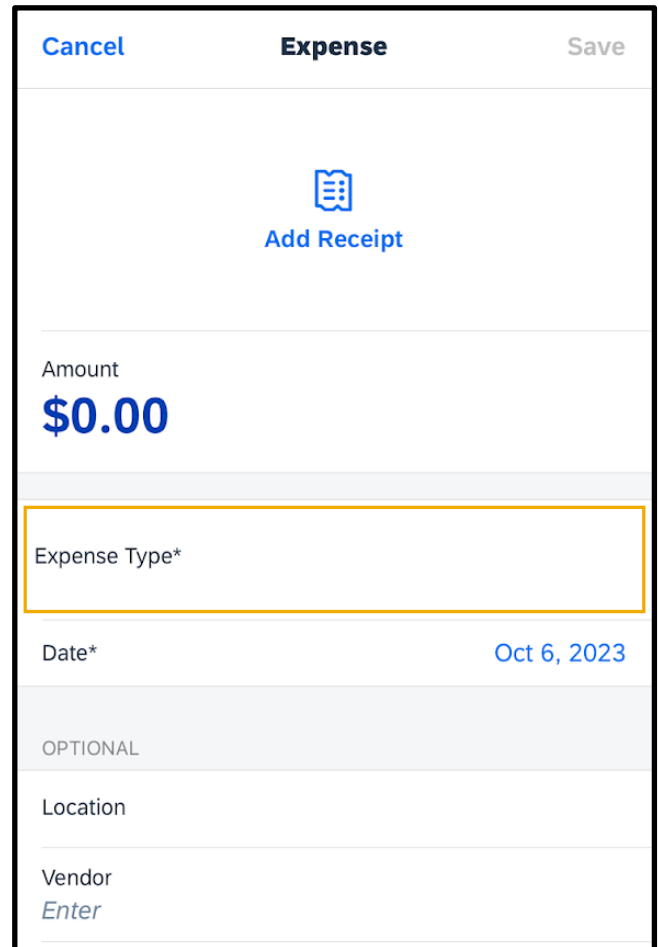
1. From the SAP Concur home screen, press **Expense**.



2. Press the + icon and then press **Create Manual Expense**.



3. Press the **Expense Type** field, and then select an expense type.



4. Press the **Amount** field, and then enter the amount of the expense.

You can also change the currency type as needed.

5. Press **Done**.

Cancel Expense Save

Add Receipt

Amount
\$16.08

Expense Type*
Lunch

Date* Oct 5, 2023

OPTIONAL

USD > Done

6. Press the **Add Receipt** icon.

Cancel Expense Save

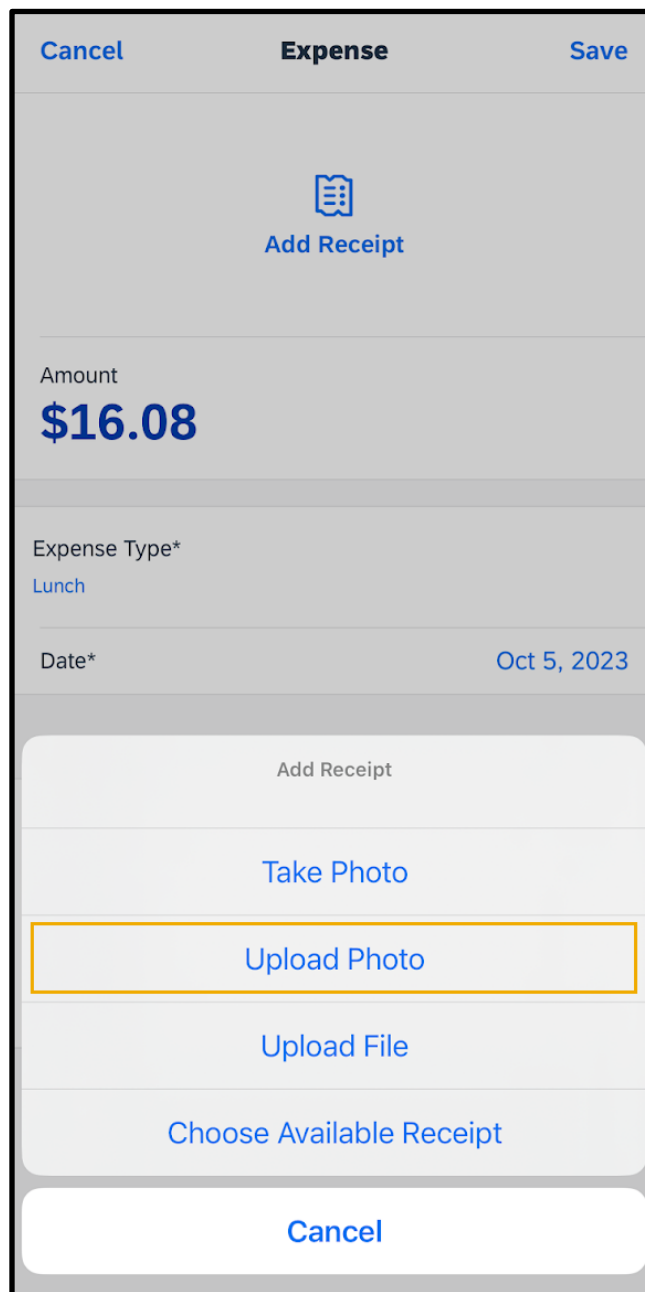
Add Receipt

Amount
\$16.08

Expense Type*
Lunch

Select where you want to attach the receipt from – **Camera, Photos, or Available Receipts**.

7. For this example, press **Upload Photo** to attach the receipt from the library.



The screenshot displays the 'Expense' form in the SAP Concur mobile app. At the top, there are three buttons: 'Cancel', 'Expense', and 'Save'. Below these is a large button labeled 'Add Receipt' with a receipt icon. The form fields are as follows:


- Amount:** \$16.08
- Expense Type*:** Lunch
- Date*:** Oct 5, 2023

A modal is open at the bottom of the screen, listing several options for adding a receipt:

- Add Receipt
- Take Photo
- Upload Photo** (highlighted with a yellow border)
- Upload File
- Choose Available Receipt
- Cancel

8. Select the appropriate image file.
9. Complete the **Date**, and **Optional** fields, as needed, and then press **Save**.

Cancel
Expense
Save



Amount

\$16.08

Expense Type*

Lunch

Date* Oct 5, 2023

OPTIONAL

Location

Vendor

Enter

Comment

Enter







The quick expense is added to the list of unassigned expenses.






+
...

Expenses

Reports
Expenses

Expense Assistant is active
 Can't find the expense you are looking for? It has moved to an expense report.

	Lunch Oct 5, 2023 Sushi Go	\$16.08
	Hotel Sep 21, 2023 Marriott Hotels	\$1,123.12
	Car Rental Aug 23, 2023 Hertz	\$558.93
	Airfare Jul 12, 2023 Alaska Airlines	\$287.80
	Airfare Jul 12, 2023 Alaska Airlines - Seattle, US-WA, US	\$317.79
	Airfare Jul 11, 2023 United Airlines	\$472.80

 Home
 Expenses
 Travel
 Approvals
 More

Avoiding Duplicate Expense Transactions

When your Mobile expenses are created manually with the **Create** feature, they do not automatically match with your company card charges, or with your Expenselt created expenses. Therefore, the expense can appear as a duplicate.

One way to avoid duplicate expense transactions is to use Expenselt for receipt capture and expense creation instead of using the **Create** feature. Expenselt will create expense entries for you from the receipt image and automatically populate your expense details when it is added to a report. Note that Expenselt is a paid add-on service, so you might not have this option available on your SAP Concur mobile app.

If your company does not have Expenselt or a company credit card, you can use the **Create** feature to create a Mobile expense. This feature is a quick way to enter the basic expense entry details so that you don't forget to enter the expense.

Note: When you create a mobile expense, it does not show any of your company's custom fields, so when you add the Mobile expense to a report, you will need to input additional information.

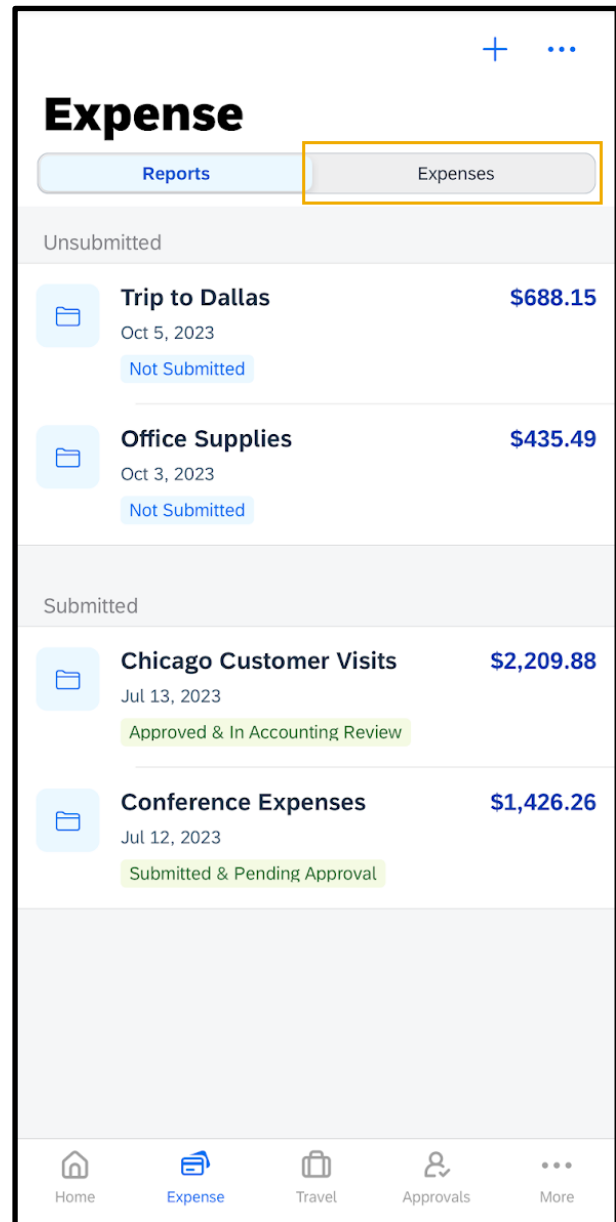
If you have a company card, transactions might take up to three business days to process and will then be added to your Expenses. We recommend that you wait for your company card transaction to display in your Expenses, and then simply attach your required receipt before adding it to a new or existing expense report.

The **Smart Matching** functionality ensures that your company card charges and Expenselt items are matched to their corresponding Mobile expenses. This helps eliminate duplicate expenses. If you created a duplicate expense, the systems compares it to your company card charges or Expenselt item expenses.

If you add multiple expense entries to an expense report, Smart Matching will analyze the expenses, and then SAP Concur will match the multiple items together into a single expense entry.

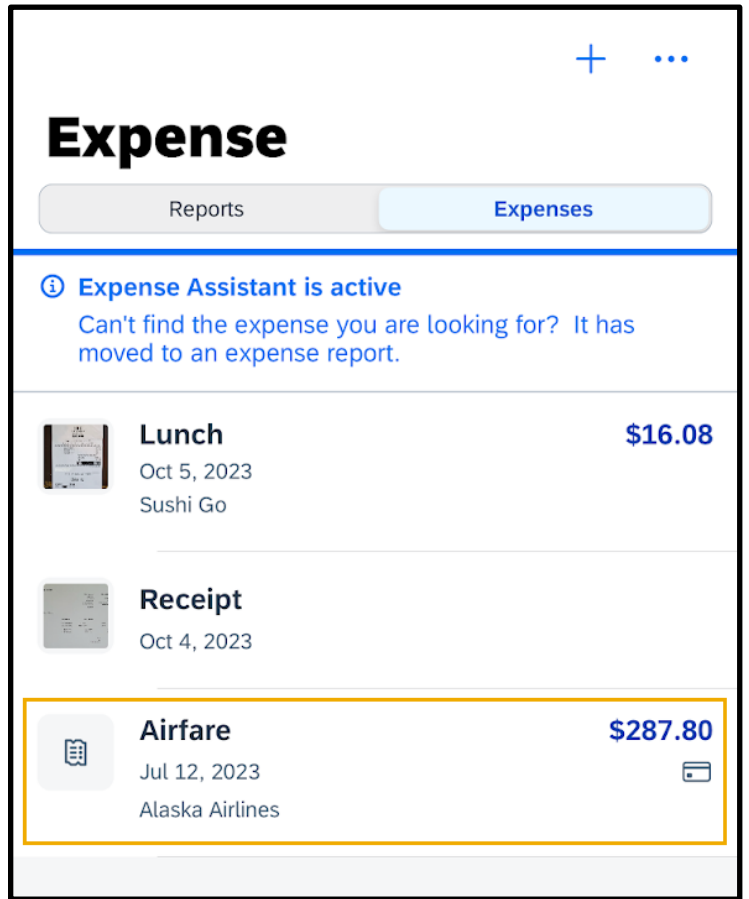
Once the expense is available, you must attach a receipt image before submitting your report for approval.

1. If you need to attach a receipt image to an *existing* company card expense, press **Expenses**.



2. Press the expense that you want to add the receipt to.

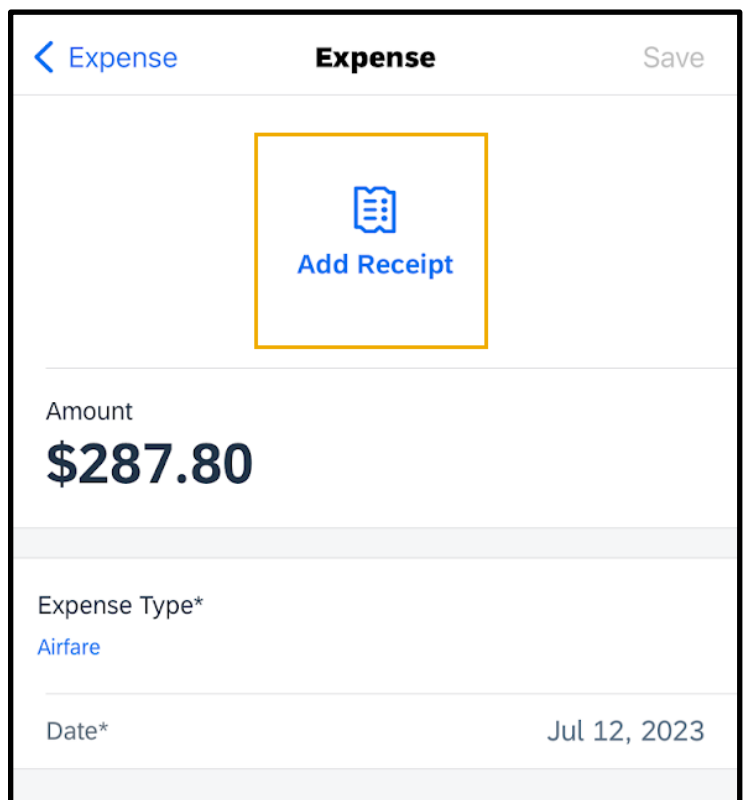
Note: Contact your administrator if the expense does not appear within three business days.



The Expense details display with the information from your card transaction.

You can add your receipts from your device's camera, your phone's photo library, or from your **Available Receipts**.

3. For this example, press **Add Receipt** to add your receipts using your phone's camera.



4. Press the **Capture** button to take a picture of the receipt.

The receipt is now attached to the expense, and you can **Save** it for later use, or **Move To Report**.

You can add the expense to an existing expense report, or you can create a new report.

Cancel
Expense
Save

Booking Ref: V10000000000001234
 Form of Payment: Electronic Ticket
 Transaction Type: USD
 Currency:

Name: Never, William T.

Flight #	Travel Dates	City - Airport	Time
2476	Tue, 10/25/2022 Tue, 10/25/2022	Leave: ATL Arrive: DFW	1000A 1135A
982	Fri, 10/28/2022	Leave: DFW	830A

Amount

\$287.80

Expense Type*

Airfare

Date* Jul 12, 2023

OPTIONAL

Location

Vendor

Alaska Airlines

Comment

Enter

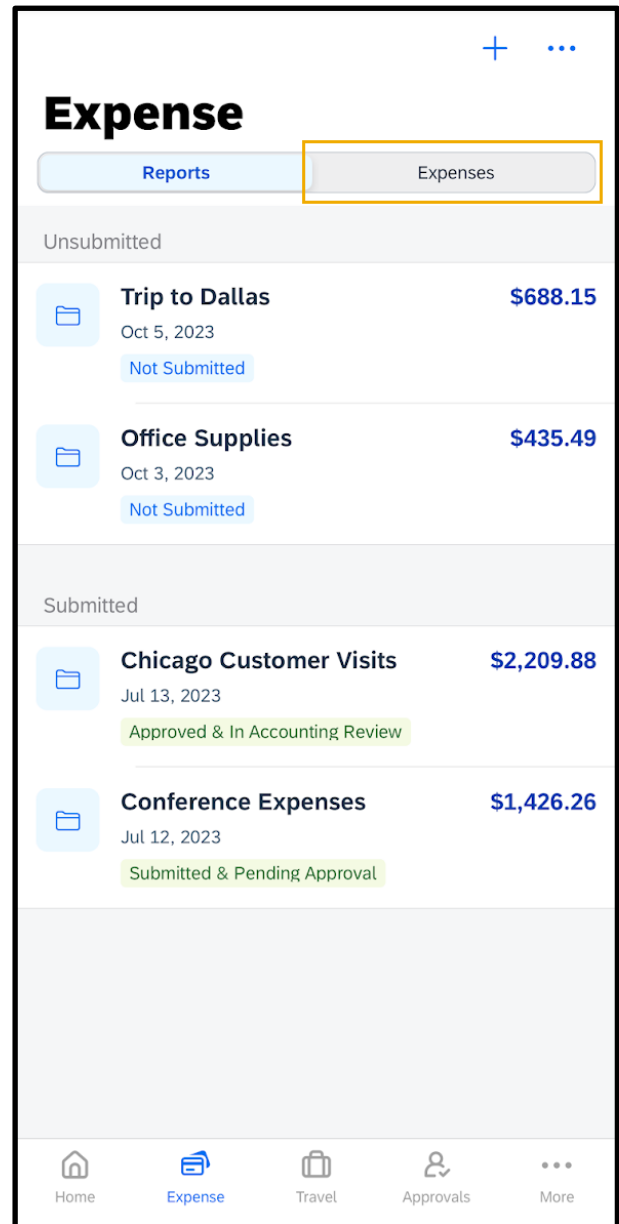
Move To Report

Working with Company Card Charges

In the SAP Concur mobile application, imported company card transactions are available in the **Expenses** section.

5. To add corporate card charges to an expense report, press **Expenses**.

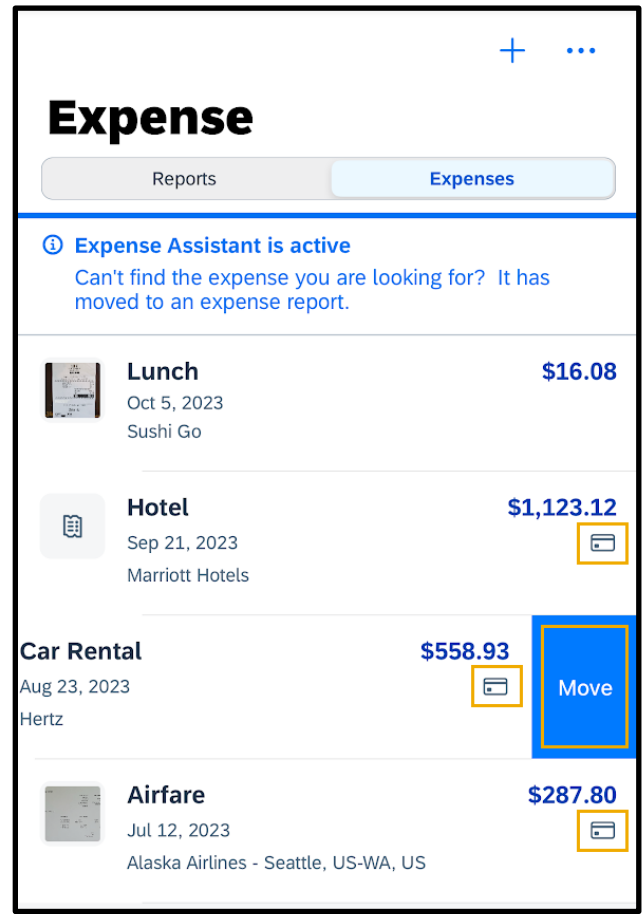
You will see a list of unassigned expenses, which includes all expenses within the SAP Concur system that you have not attached to an expense report. This might include Quick Expenses that you created in the mobile application and unassigned corporate card transactions.



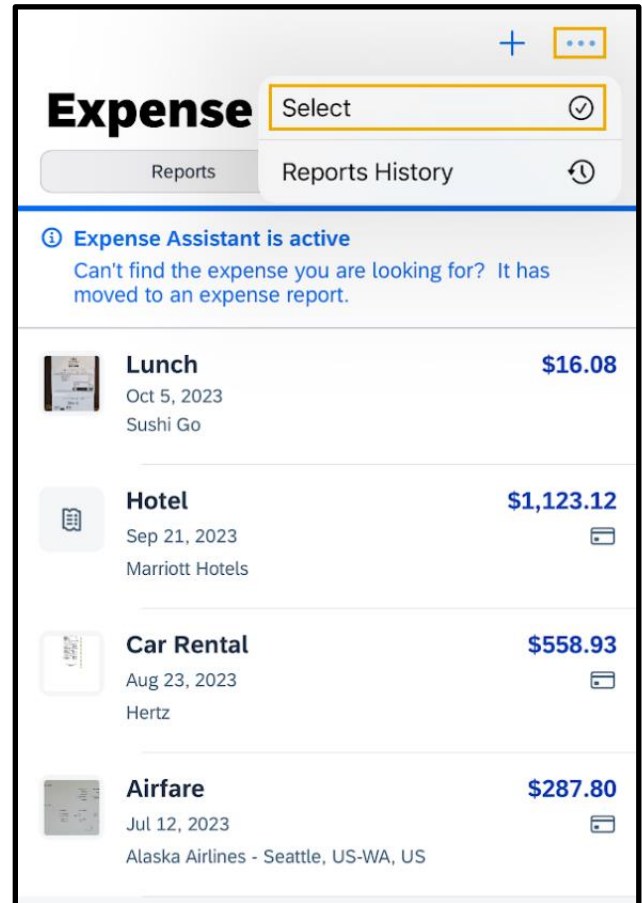
The **Credit Card** icons indicate that the expenses are corporate card charges.

- To add a company card charges to an expense report, **swipe left**, and then press **Move**.

You can move the company charge to an existing expense report or create a new report.



- To add company card charges simultaneously, press the **ellipsis** icon and press **Select**.



8. Select the company card charges that you want to add. When you are done, press **Move To Report**.





You can move the company charge to an existing expense report or create a new report.

Select All Cancel

2 Selected

Reports Expenses

ⓘ **Expense Assistant is active**
Can't find the expense you are looking for? It has moved to an expense report.

<input type="radio"/>	 Lunch \$16.08 Oct 5, 2023 Sushi Go
<input checked="" type="checkbox"/>	 Hotel \$1,123.12 Sep 21, 2023 Marriott Hotels
<input checked="" type="checkbox"/>	 Car Rental \$558.93 Aug 23, 2023 Hertz
<input type="radio"/>	 Airfare \$287.80 Jul 12, 2023 Alaska Airlines - Seattle, US-WA, US

Move To Report Delete

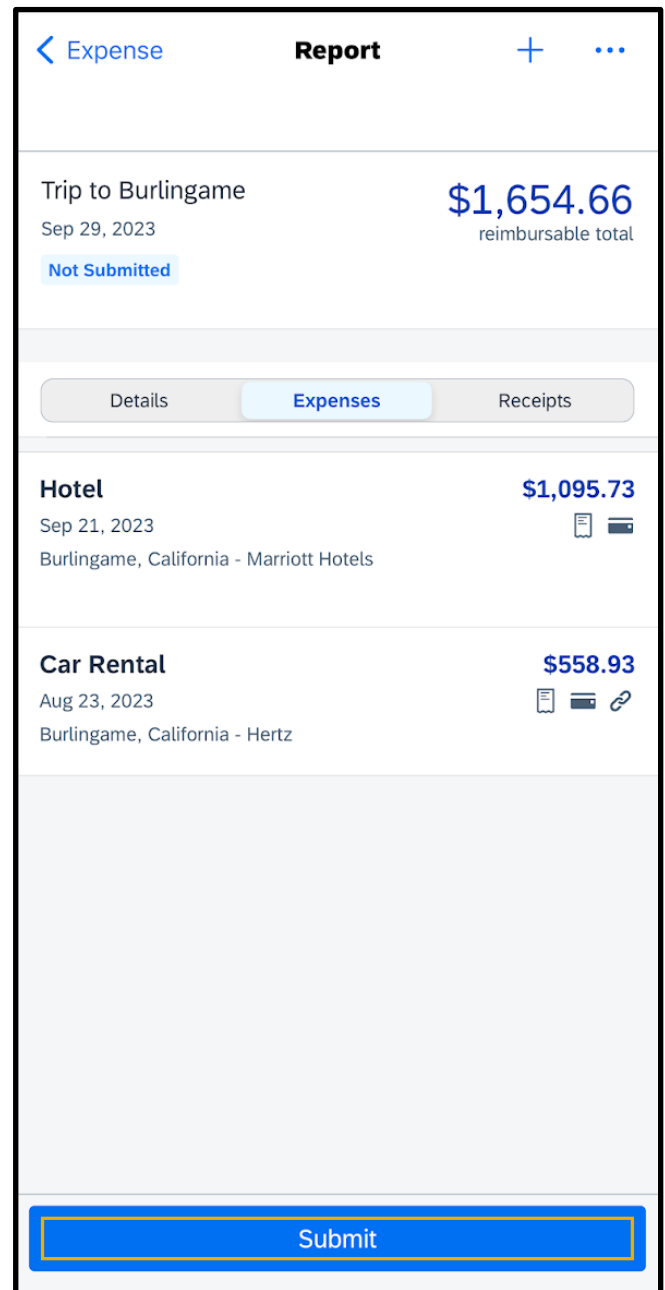
The charges are added to the report.

You can press on an expense to view more options, such as viewing details, adding a receipt, or deleting the expense from this report.

You can also “left swipe” a charge to delete it from the expense report.

Deleted company card charge will return to available expenses.

9. Press **Submit**. The report is submitted for approval.



Expense Report

Trip to Burlingame **\$1,654.66**
Sep 29, 2023 reimbursable total
Not Submitted

Details Expenses Receipts

Hotel **\$1,095.73**
Sep 21, 2023
Burlingame, California - Marriott Hotels

Car Rental **\$558.93**
Aug 23, 2023
Burlingame, California - Hertz

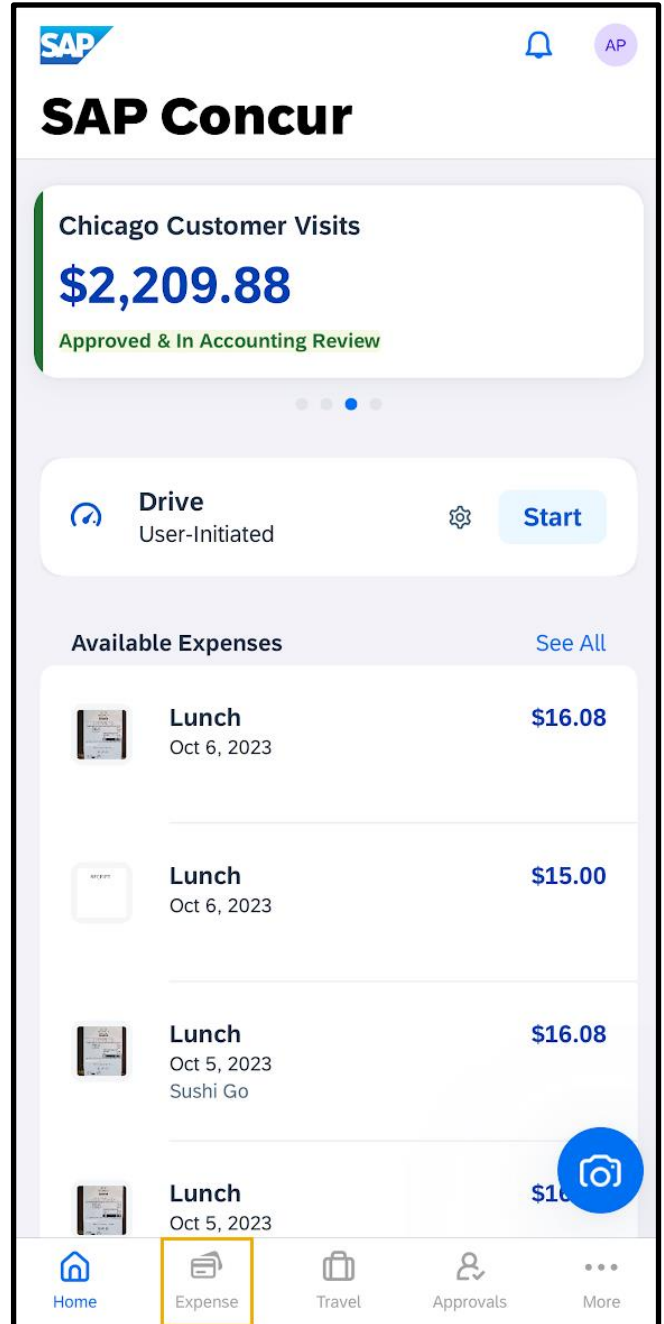
Submit

Attaching Receipts and Submitting a Report

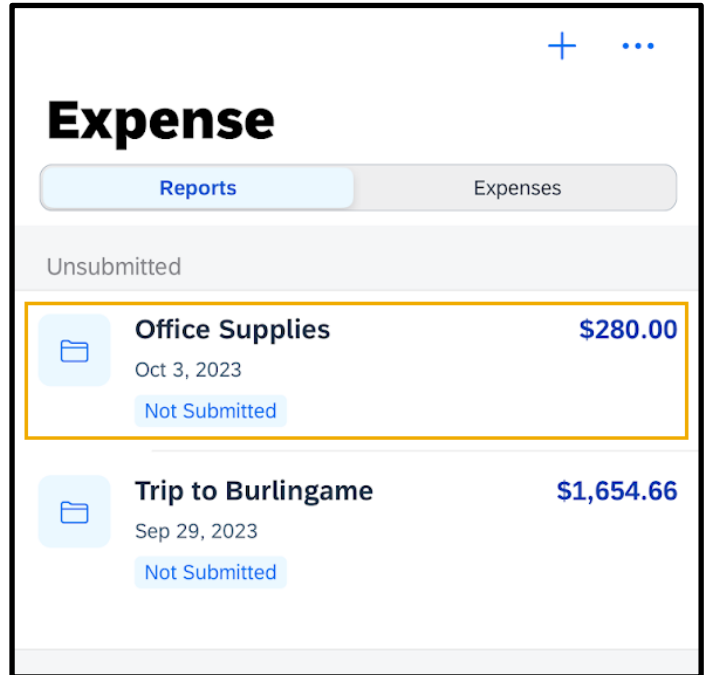
You use the mobile application to add receipts to your expenses and expense reports.

The following steps show you how to add receipts to expense line items, and then submit your expense report.

1. From the SAP Concur homepage, press **Expense**.



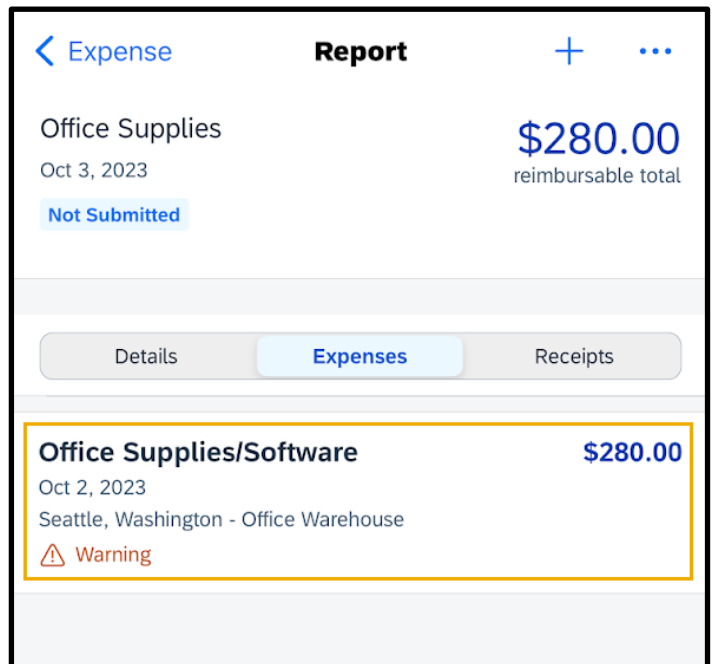
2. Press the report that contains the expense that you want to add the receipt to.



The screenshot shows the 'Expense' screen with two tabs: 'Reports' (active) and 'Expenses'. Below the tabs is a filter for 'Unsubmitted'. Two expense items are listed:

- Office Supplies** (Oct 3, 2023) for **\$280.00**. Status: Not Submitted.
- Trip to Burlingame** (Sep 29, 2023) for **\$1,654.66**. Status: Not Submitted.

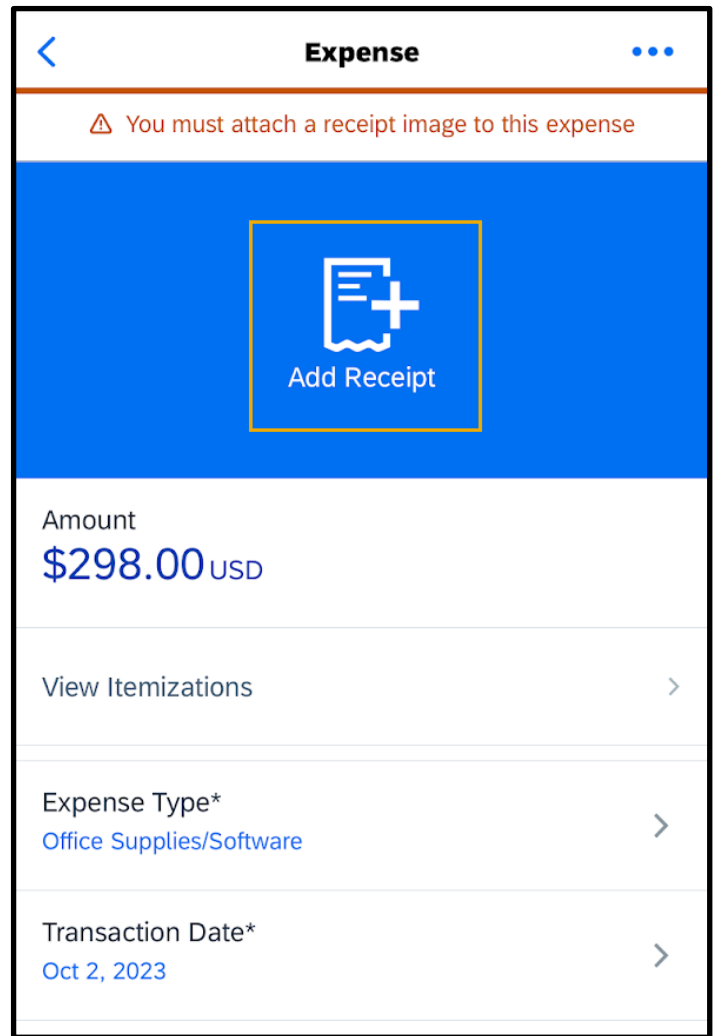
3. Press the expense.



The screenshot shows the 'Expense Report' screen for 'Office Supplies' (Oct 3, 2023) for a total of **\$280.00** (reimbursable total). The status is 'Not Submitted'. Below the report is a navigation bar with 'Details', 'Expenses' (active), and 'Receipts' tabs. The 'Expenses' tab shows one item:

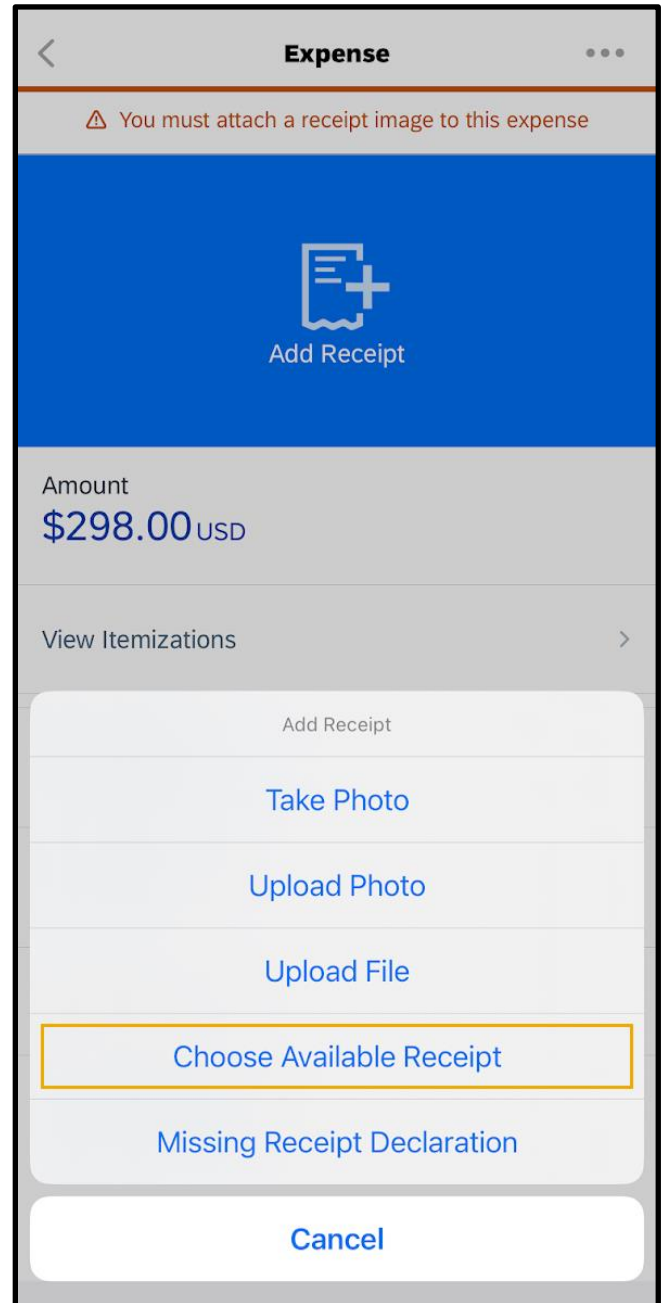
- Office Supplies/Software** (Oct 2, 2023) for **\$280.00**. Location: Seattle, Washington - Office Warehouse. Status: Warning.

4. Press Add Receipt.

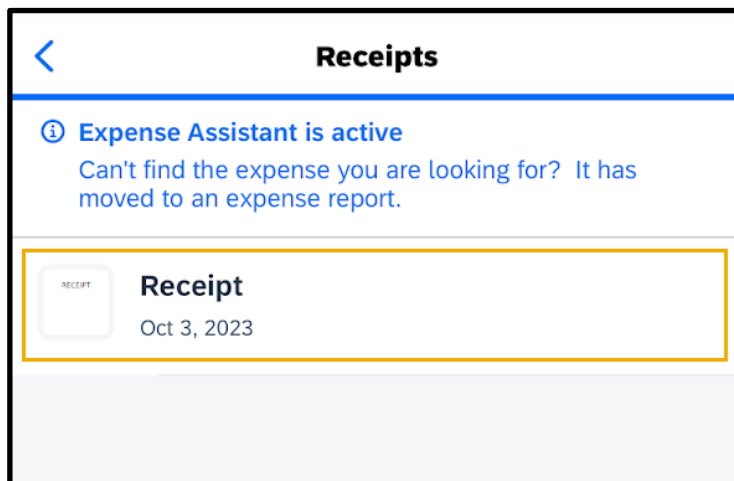


You can take a picture of your receipt with your phone's camera, select an image from your device's photo album, or from your Available Receipts. In this example, you will see how to select an image from your Available Receipts.

5. Press **Choose Available Receipt**.



6. Select the appropriate receipt.

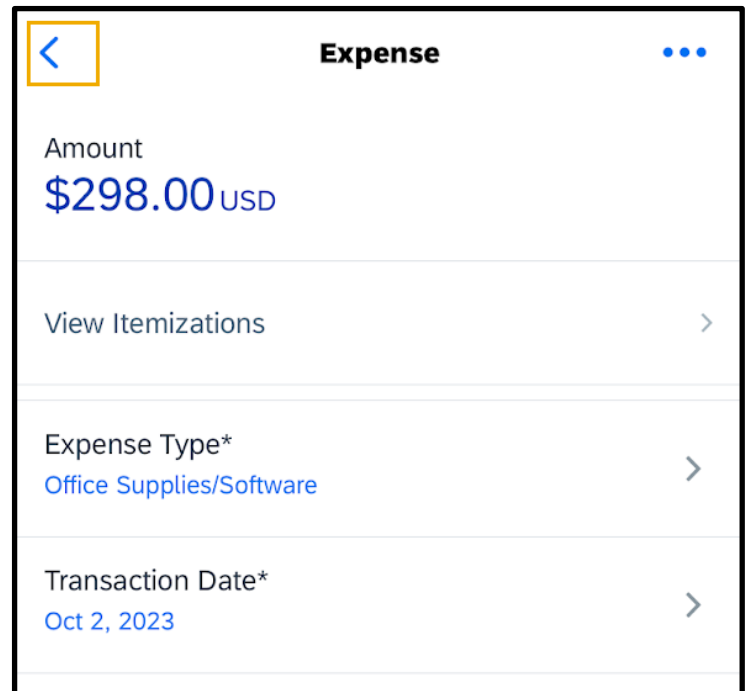


7. Press Select.



8. Press the **Back** arrow.

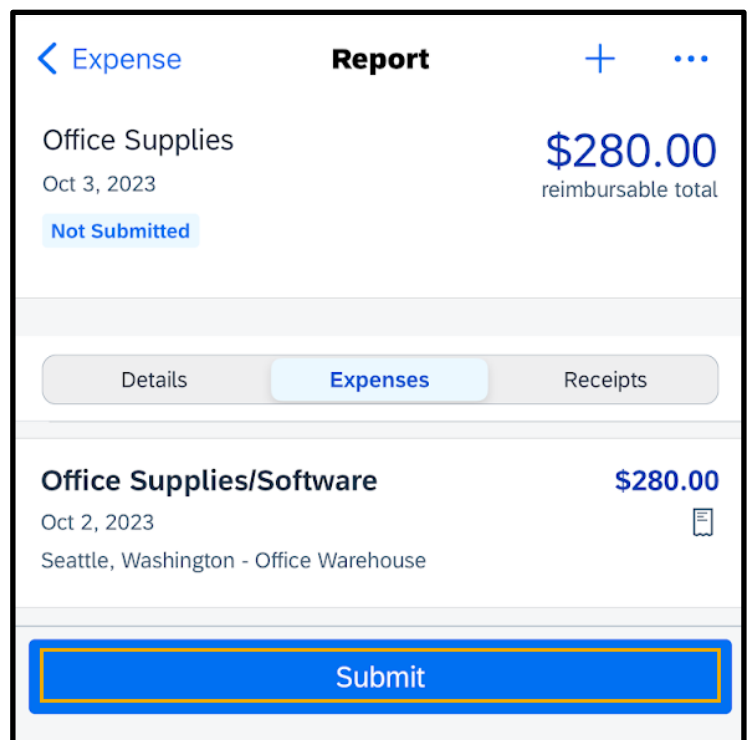
After the receipt is attached, the receipt icon appears with this expense. You can also add receipts to the report summary instead of to an individual expense.



After the expense report is complete, you can submit it for approval.

9. Press **Submit**, and then press **Submit** again to confirm that you want to submit the report.

The expense report is submitted for approval.

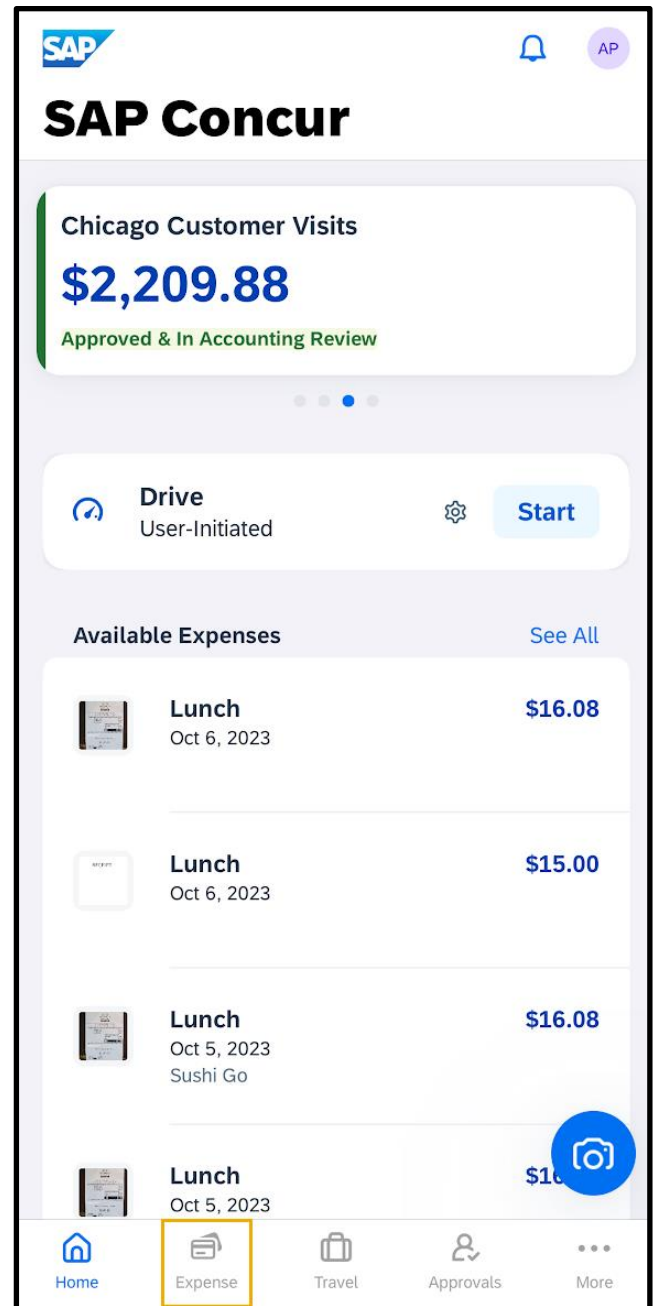


Adding Personal Car Mileage

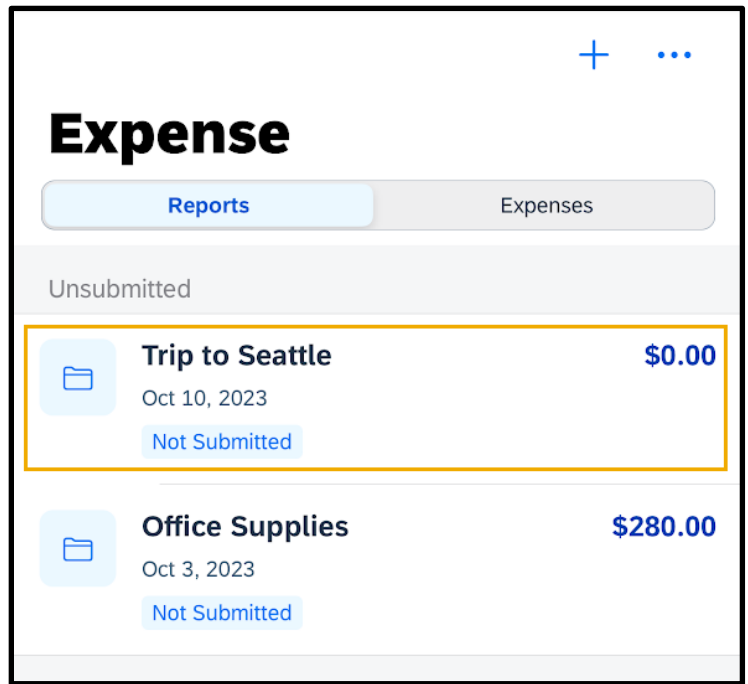
You use **Personal Car Mileage** to be reimbursed for business use of your personal vehicle. This does not include your normal commute. For this expense type, you enter the distance you drove, and the system automatically calculates the reimbursement amount.

You can add the mileage expense to a new expense report or to an existing expense report. In this example, you will see how to add it to an existing expense report.

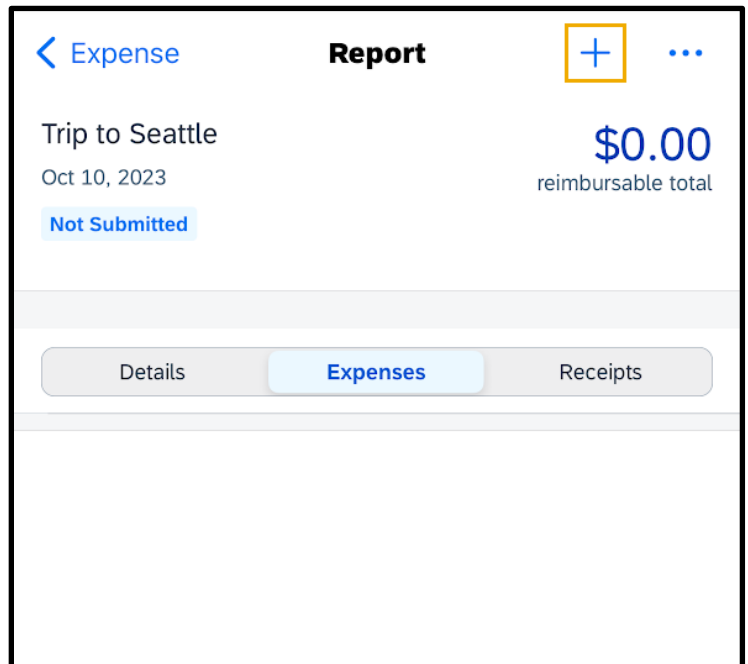
1. From the **SAP Concur** home screen, press **Expense**.



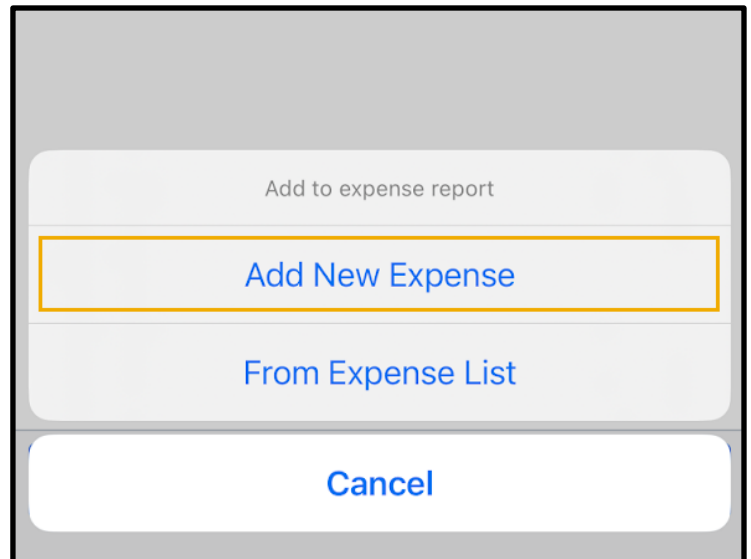
2. To add the mileage expense to an existing expense report, select the expense report.



3. Press the + symbol.

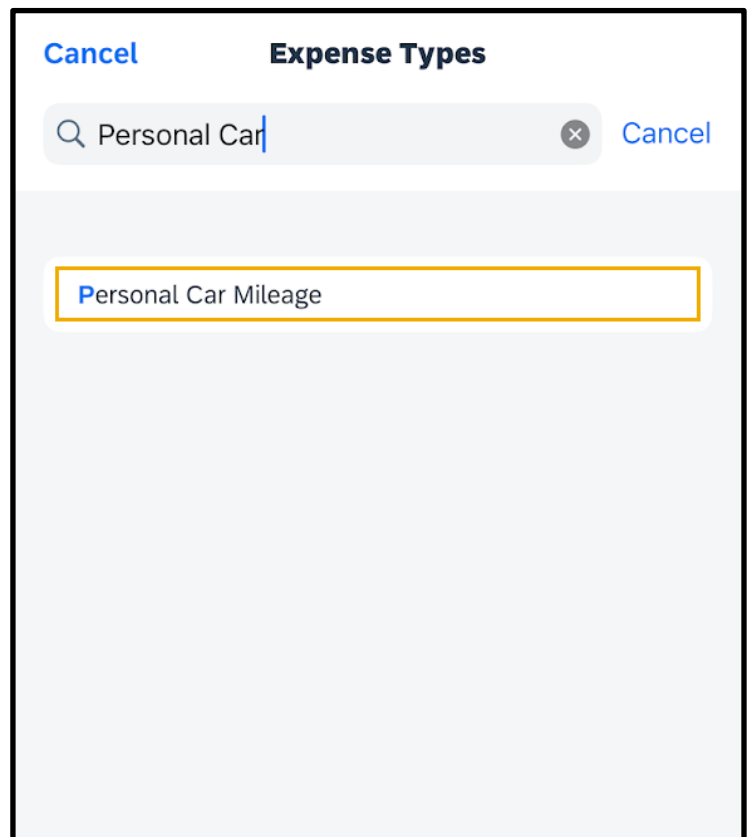


4. Press **Add New Expense**.



5. In the **Search** field, start typing the name of the mileage expense.

6. Select the **Personal Car Mileage** expense.



7. On the **New Expense** screen, enter the appropriate information.
8. Enter the **Distance**, **Transaction Date**, and other required fields.

The **Amount** is automatically calculated based on the **Distance** and **Transaction Date** field.

9. Press **Save**.

Close
New Expense
Save

Amount
\$16.38 USD

Distance*
25

Expense Type*
Personal Car Mileage

Transaction Date*
Oct 9, 2023 >

Purpose of The Trip

From Location*
Bellevue Office

To Location*
Customer Office

The mileage expense is added to the existing expense report.

< Expense
Report
+ ⋮

Trip to Seattle **\$16.38**

Oct 10, 2023 reimbursable total

Not Submitted

Details
Expenses
Receipts

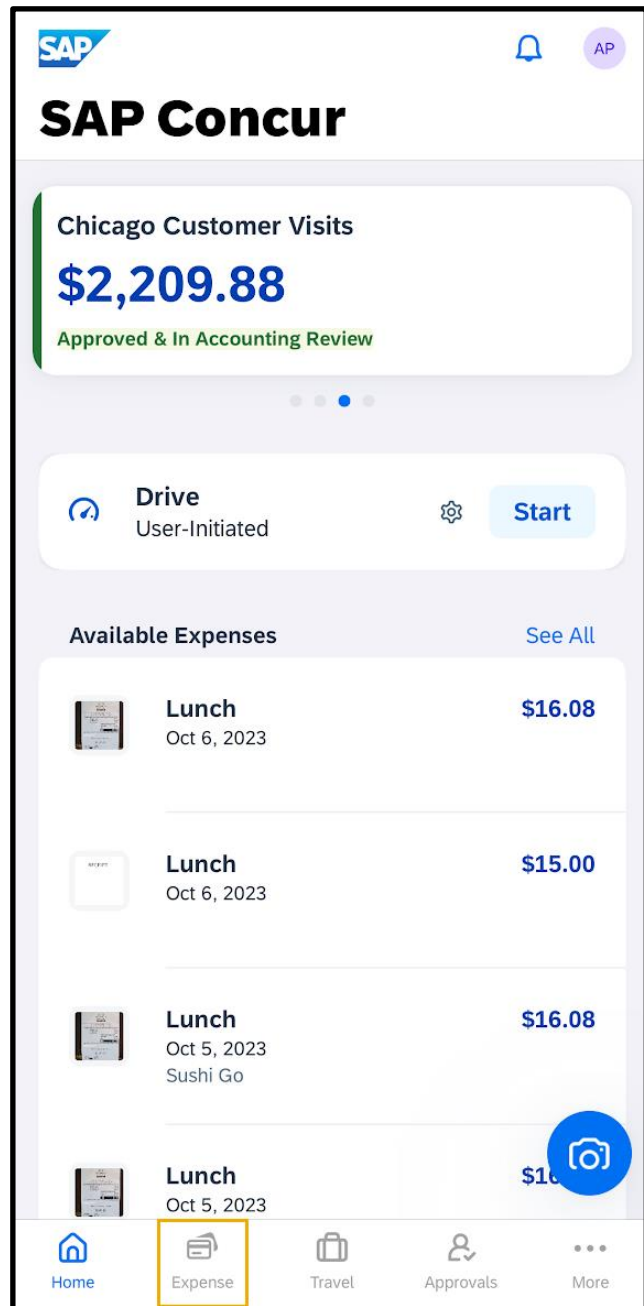
Personal Car Mileage **\$16.38**

Oct 9, 2023

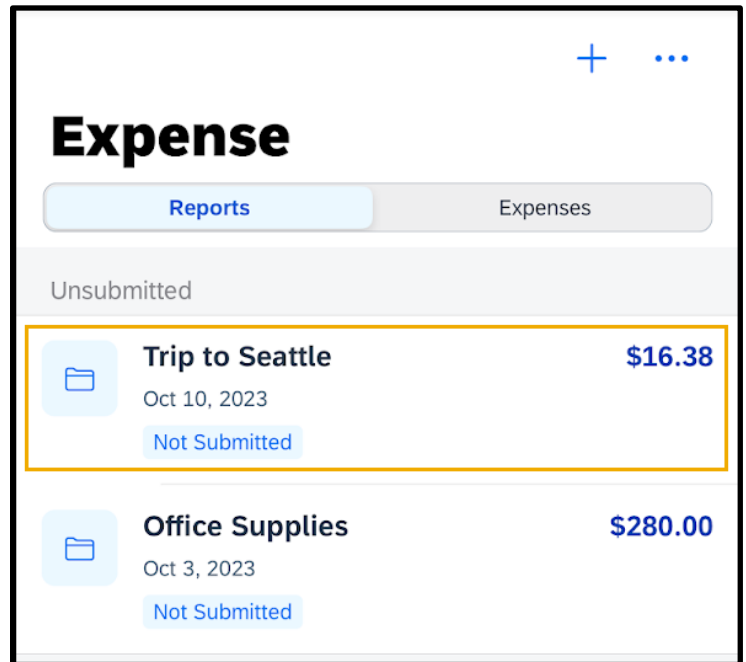
Adding Attendees to an Expense

You can add attendees to an expense before submitting a report.

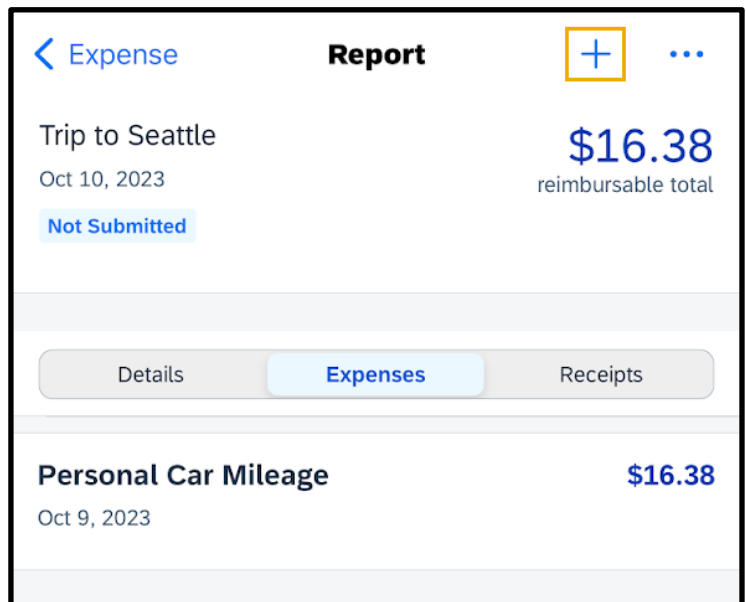
1. On the SAP Concur home screen, press the **Expense** icon.



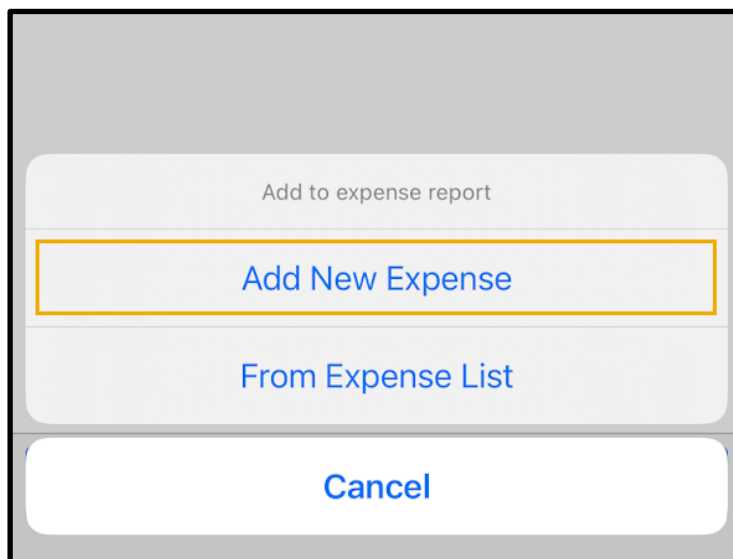
- To create an expense with attendees, on the **Reports** screen, select a report to open it.



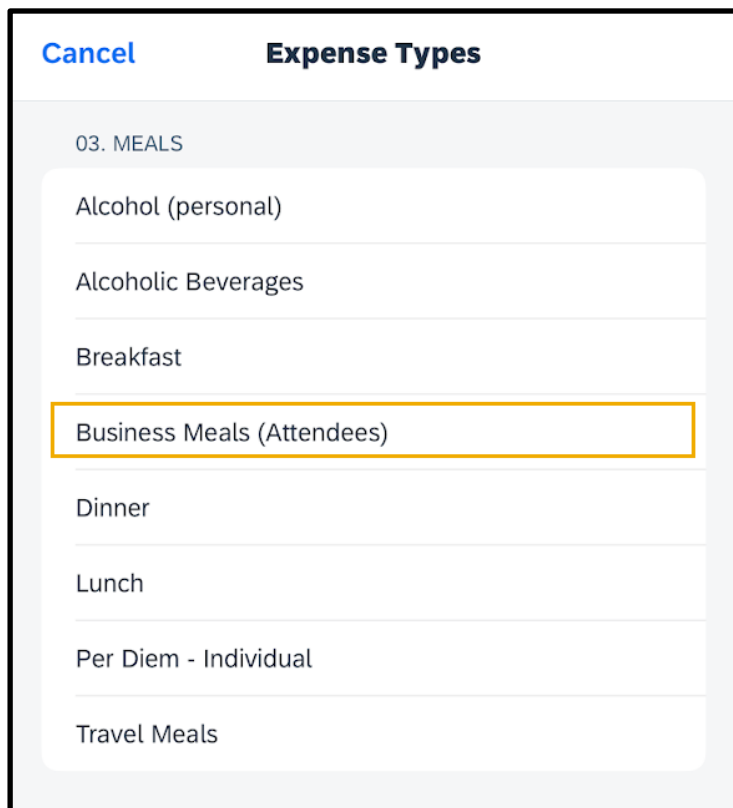
- To create a new expense, press the + symbol.



4. Press **Add New Expense**.



5. Select an **Entertainment**, **Business Meal**, or **Group Meals** expense type. In this example, you will see how to add a **Business Meals (Attendees)** expense.



6. On the **New Expense** screen, complete the optional and required fields (indicated with an asterisk *).

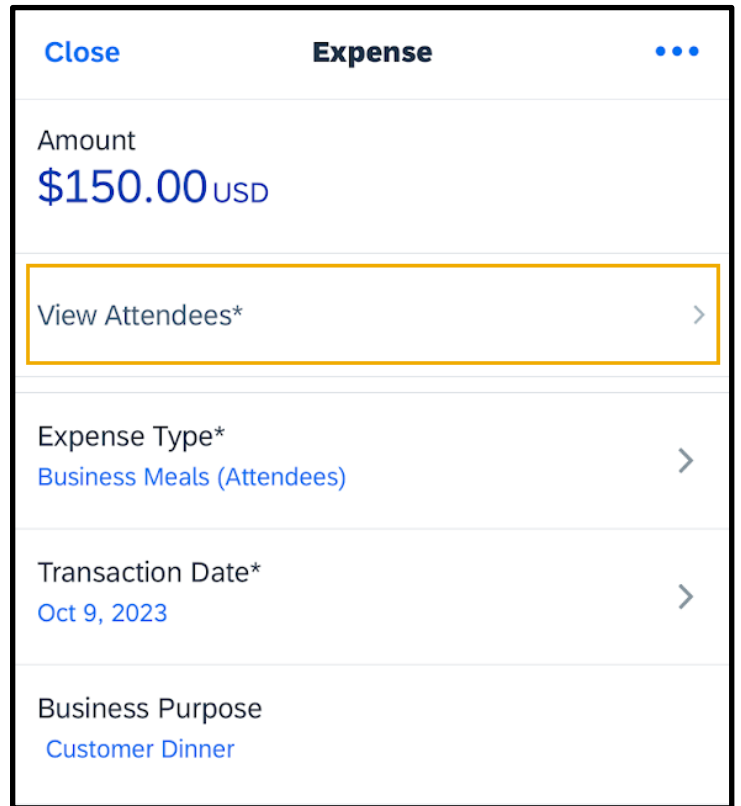
Close	New Expense	Save
Amount \$0.00 USD		
Expense Type* Business Meals (Attendees) >		
Transaction Date* Oct 9, 2023 >		
Business Purpose Customer Dinner		
Enter Vendor Name Will's Grill		

7. Scroll down and press the **Amount** field.

8. On the **Amount** screen, enter the amount, press **Done**, and then press **Save**.

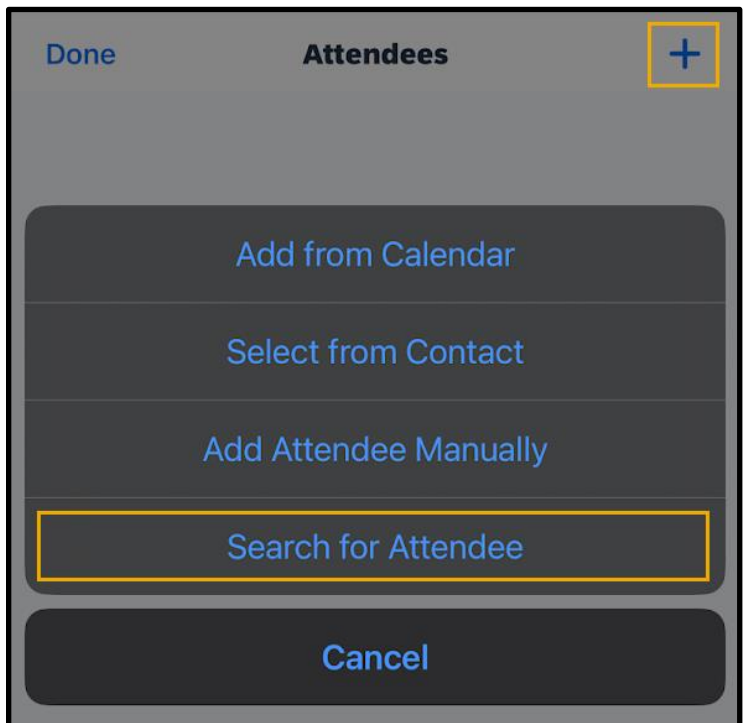
Close	New Expense	Save
Amount \$150.00 USD		
Expense Type* Business Meals (Attendees) >		
Transaction Date* Oct 9, 2023 >		
USD >		
1	2	3
4	5	6
7	8	9
-	0	Done

9. Scroll back up, and then press **Attendees**.



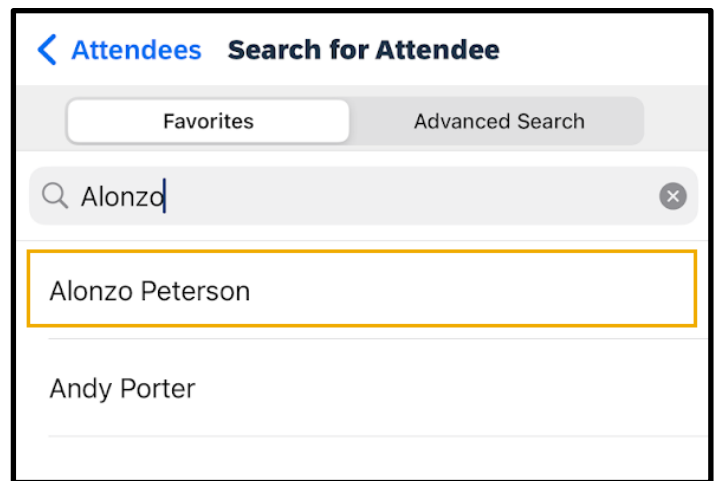
10. To add additional attendees, press the + symbol.

11. Select how you will add the attendees. For this example, press **Search for Attendee**.

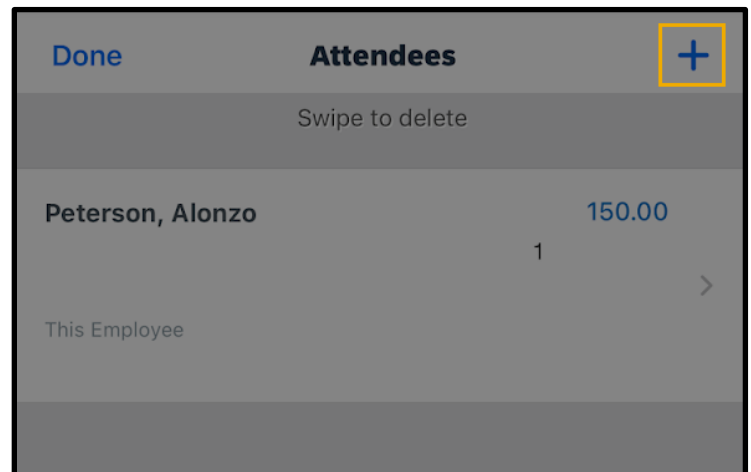


You can use the **Advanced Search** option to search by **Attendee Type** categories. In this example, you will see how to use the **Favorites** option to search for and select a previously-used attendee.

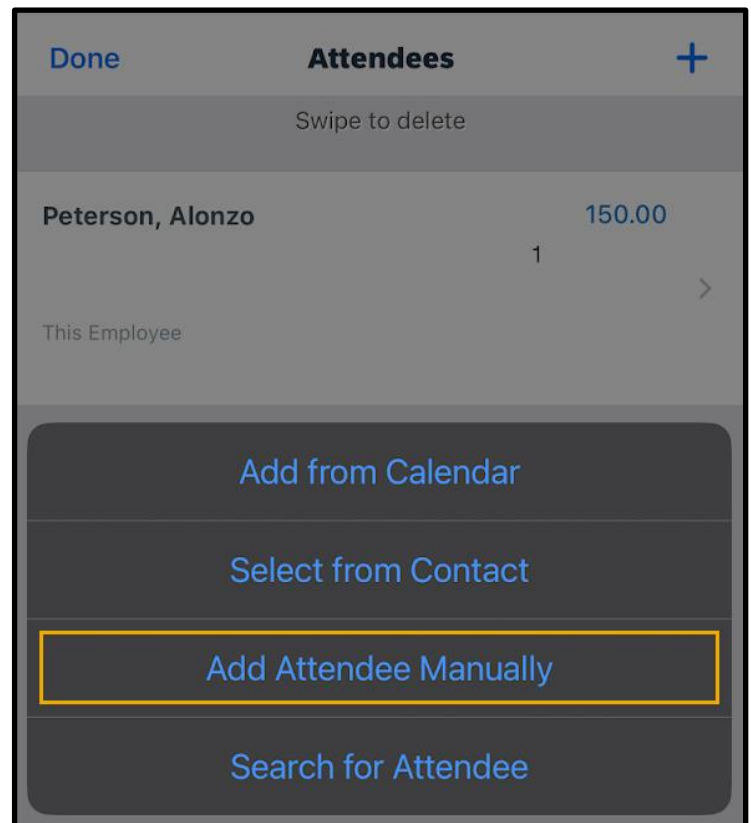
12. To search for an attendee, enter all or part of the attendee's name, and then press the attendee's name.



13. To add a new attendee, press the + symbol.



14. Press Add Attendee Manually.



You will see the data entry form for the default **Attendee Type**. You can select a different Attendee Type, as needed.

15. Enter the attendee information, and then press **Save**.

The screenshot shows the 'Attendee' data entry form in SAP Concur. At the top, there is a back arrow on the left, the title 'Attendee' in the center, and a 'Save' button on the right (highlighted with a yellow border). The form contains three input fields: 'Attendee Type *' with the value 'Business Guest', 'Last Name *' with the value 'Peterson', and 'First Name' with the value 'Sue'. Each field has a right-pointing arrow next to it.

You will see the updated list with the attendee for the expense. The average amount per person is automatically calculated. Depending on your configuration you might need to add yourself as an attendee.

16. Press **Done**.

The previously-used and newly added attendees are added to the business meal expense.

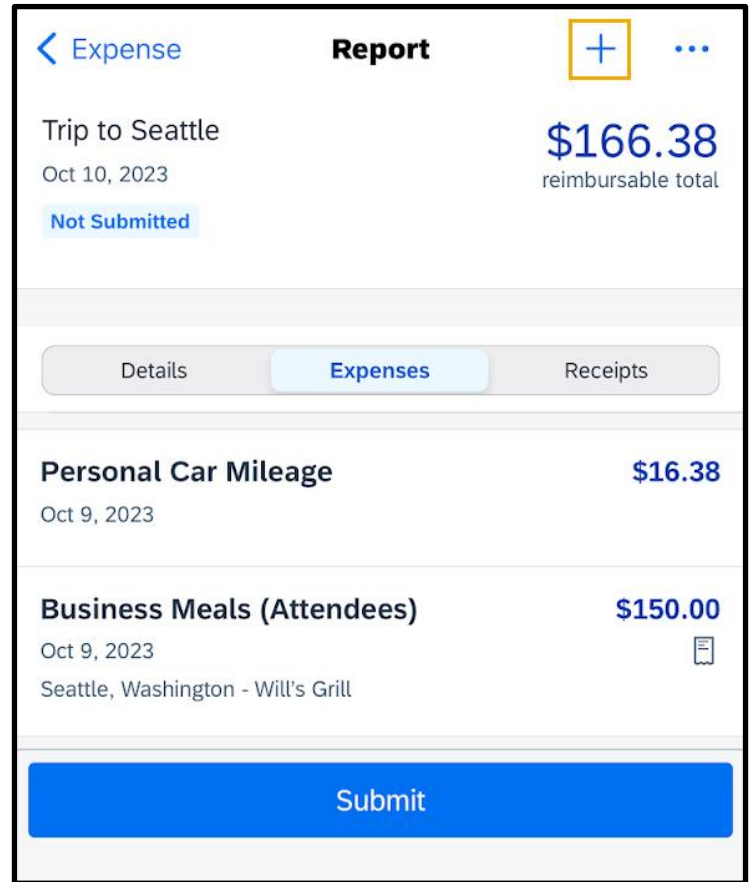
Done	Attendees		+
Swipe to delete			
Peterson, Alonzo	1	50.00	>
This Employee			
Peterson, Sue	1	50.00	>
Business Guest			
Jones, Edward	1	50.00	>
Business Guest			

Adding Out-of-Pocket Expenses

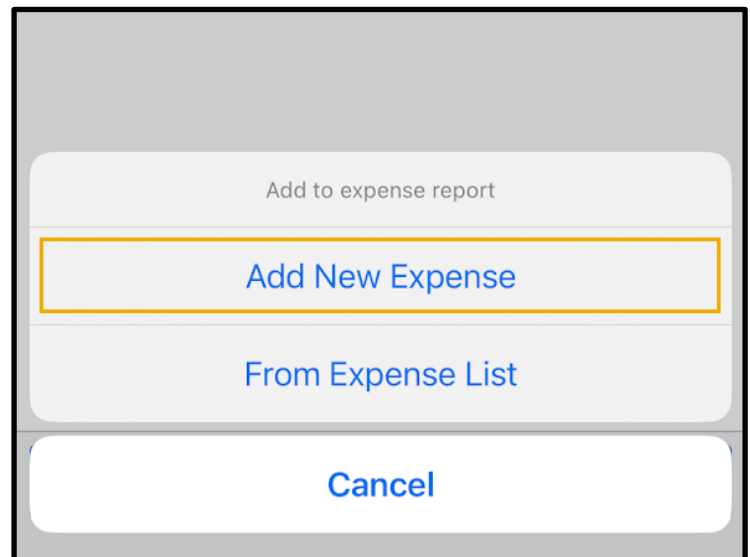
You can use the mobile application to create out-of-pocket expenses.

In the following example, you will see how to add an out-of-pocket expense directly to an expense report.

1. On the **Report** screen, press the + symbol.



2. Press **Add New Expense**.



You will see a list of expense types. The expense types are grouped by category. Depending on your configuration, there may be expenses available online that are not available in the mobile application.

[Cancel](#) **Expense Types**

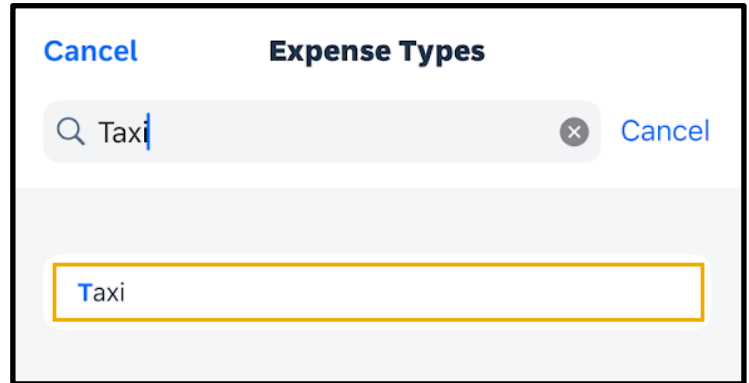
01. TRAVEL EXPENSES

- Hotel
- Incidentals
- Laundry

02. TRANSPORTATION

- Airfare
- Airline Fees
- Car Maintenance/Repairs
- Car Rental
- Fuel
- Japan Public Transportation
- Parking
- Personal Car Mileage
- Public Transport
- Taxi
- Tolls/Road Charges
- Train

3. Search for and select the appropriate **Expense Type**.

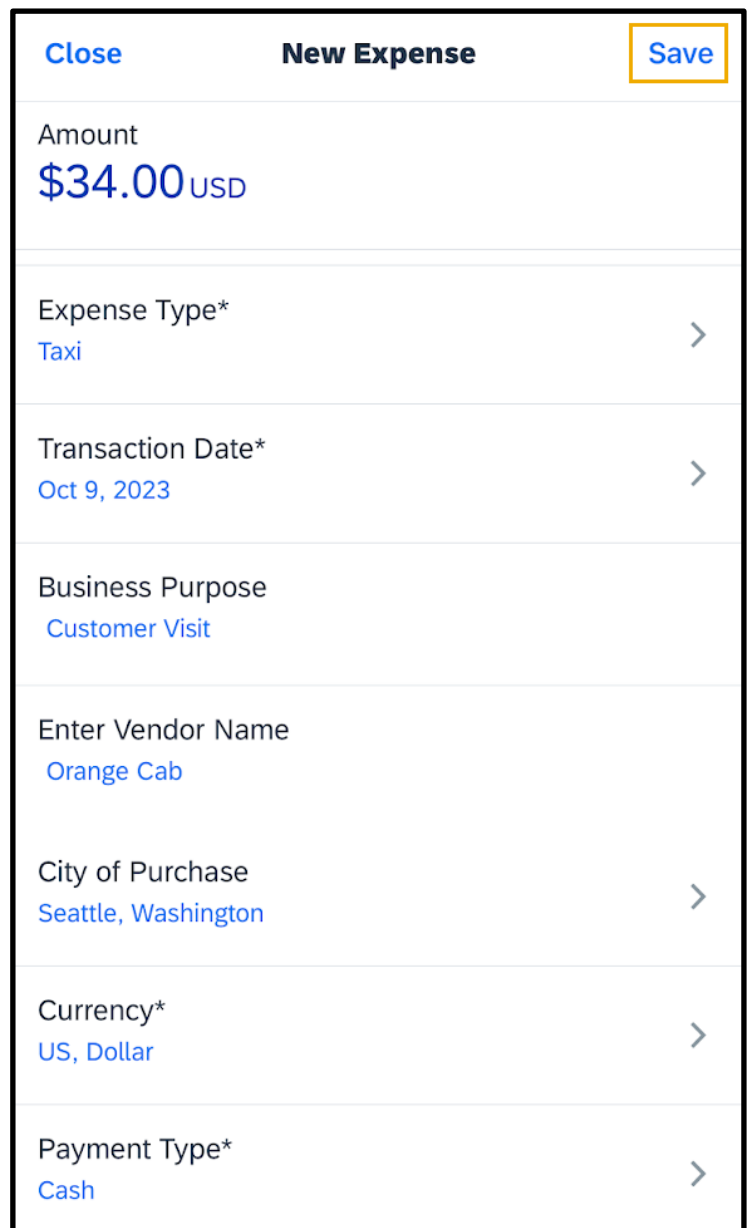


All your company's custom fields are available, and all required fields are listed with an asterisk *.

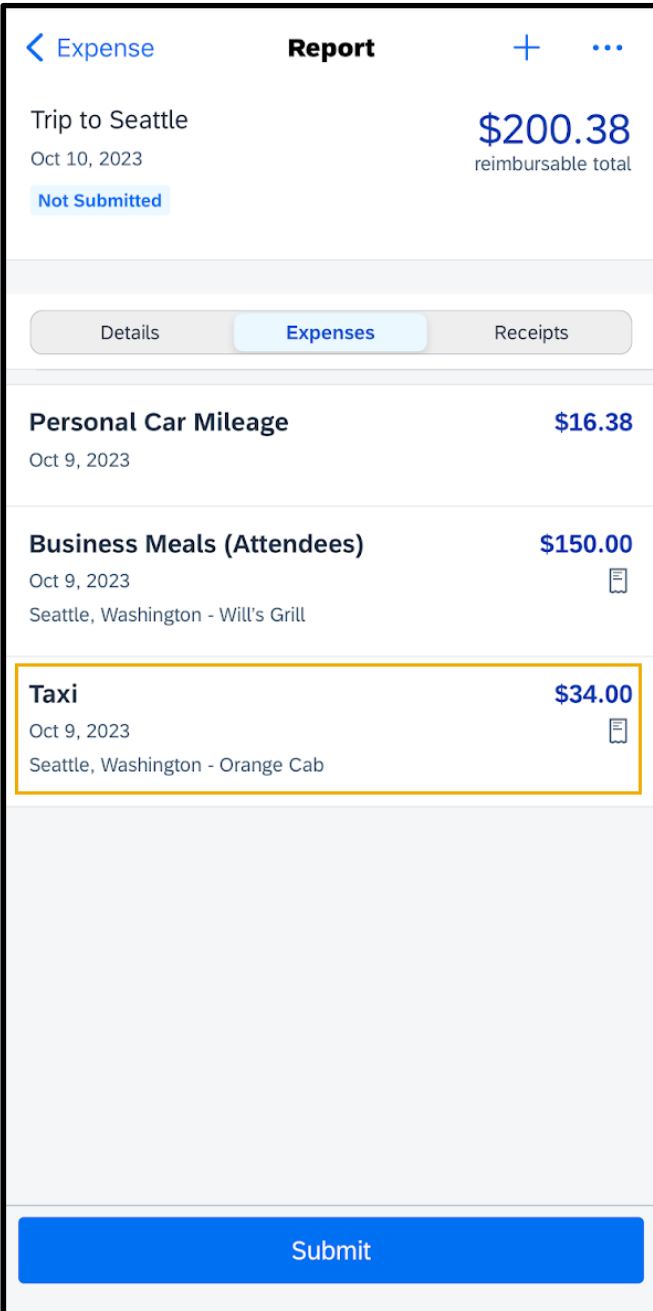
4. Complete the fields as needed.

Note that the **Payment Type** defaults to **Cash (Out of Pocket)**.

5. Enter the **Amount**, and then press **Save**.



The out-of-pocket expense has been successfully added to the expense report.



The screenshot shows the SAP Concur Expense Report interface. At the top, there is a navigation bar with a back arrow, the text "Expense", the word "Report", a plus sign, and a three-dot menu. Below this, the main report details are shown: "Trip to Seattle" with a date of "Oct 10, 2023" and a total amount of "\$200.38" labeled as "reimbursable total". A "Not Submitted" status is indicated. A tabbed interface below shows "Details", "Expenses" (selected), and "Receipts". The "Expenses" section lists three items: "Personal Car Mileage" for \$16.38 on Oct 9, 2023; "Business Meals (Attendees)" for \$150.00 on Oct 9, 2023, with location "Seattle, Washington - Will's Grill"; and "Taxi" for \$34.00 on Oct 9, 2023, with location "Seattle, Washington - Orange Cab". The "Taxi" entry is highlighted with a yellow border. At the bottom, there is a large blue "Submit" button.

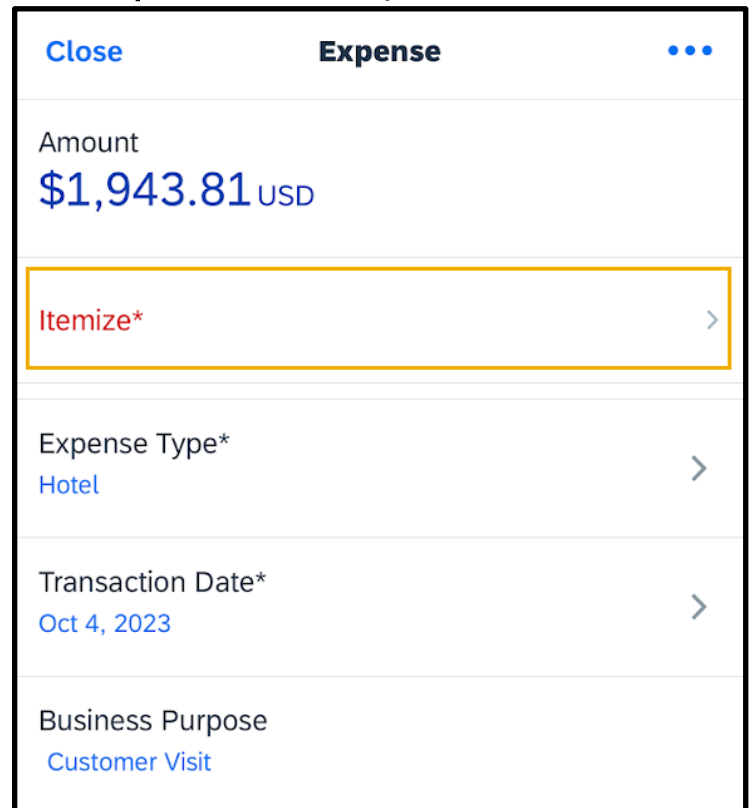
Expense Description	Amount
Trip to Seattle (Oct 10, 2023)	\$200.38 (reimbursable total)
Personal Car Mileage (Oct 9, 2023)	\$16.38
Business Meals (Attendees) (Oct 9, 2023)	\$150.00
Taxi (Oct 9, 2023)	\$34.00

Itemizing Nightly Lodging Expenses

In the SAP Concur system, unless your company specifically does not require it, you will need to itemize all Hotel expenses. You itemize your hotel invoice expenses so that your company can correctly account for all expenditures.

Note that in your company's configuration, the **Hotel** expense might be listed as **Room Rate** or **Lodging**.

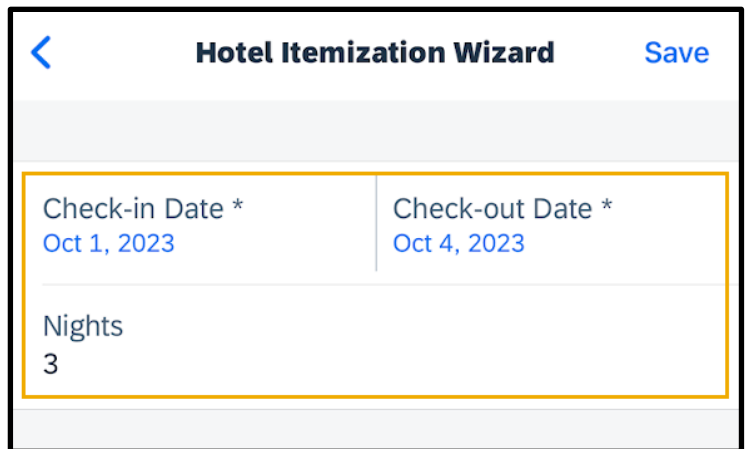
1. To begin itemizing your hotel bill, on the **Expense** screen, press **Itemize**.



The screenshot shows the SAP Concur Expense screen. At the top left is a 'Close' button, and at the top right is a 'Expense' title and a three-dot menu icon. Below the title, the 'Amount' is displayed as '\$1,943.81 USD'. A yellow rectangular box highlights the 'Itemize*' button, which has a right-pointing chevron. Below this, there are three more rows, each with a label and a value, and a right-pointing chevron: 'Expense Type*' with the value 'Hotel', 'Transaction Date*' with the value 'Oct 4, 2023', and 'Business Purpose' with the value 'Customer Visit'.

2. Enter the **Check-in Date** and **Check-out Date**.

Notice that the **Number of Nights** is calculated based on the **Check-in** and **Check-out Dates**.



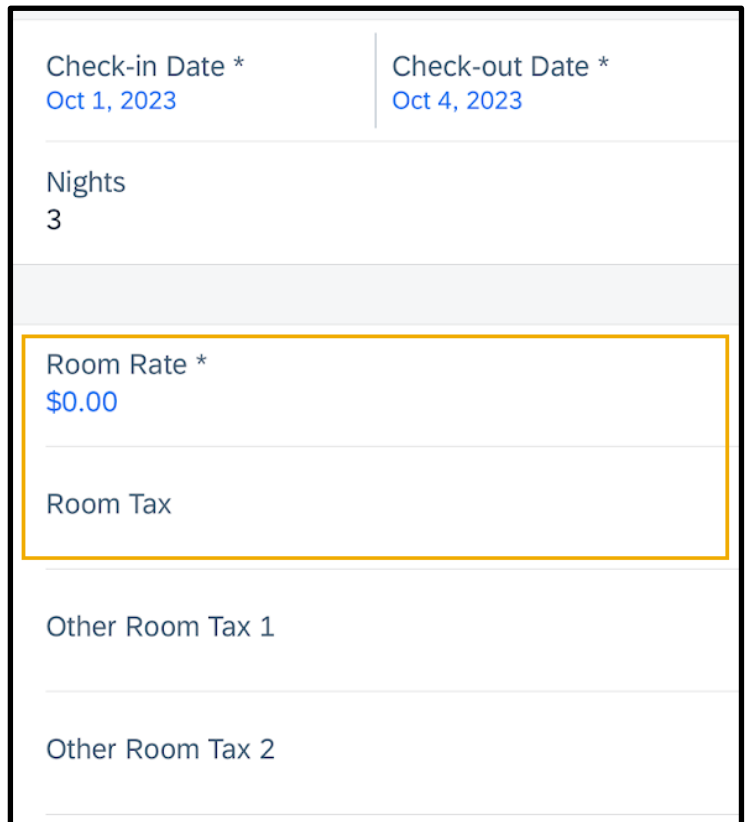
Hotel Itemization Wizard Save

Check-in Date *
Oct 1, 2023

Check-out Date *
Oct 4, 2023

Nights
3

- 3. Enter all recurring charges, such as **Room Rate** and **Room Tax**.
- 4. Enter any other additional **Room Taxes** as needed.



Check-in Date *
Oct 1, 2023

Check-out Date *
Oct 4, 2023

Nights
3

Room Rate *
\$0.00

Room Tax

Other Room Tax 1

Other Room Tax 2

Enter any additional recurring charges. For example, onsite parking or nightly internet charges.

In this example, you will see how to enter a recurring charge for parking.

5. Press **Expense Type**.

ADDITIONAL CHARGES (EACH NIGHT)

Expense Type >

Amount

6. Search for and select **Parking**.

Cancel Expense Types

Q Parking × Cancel

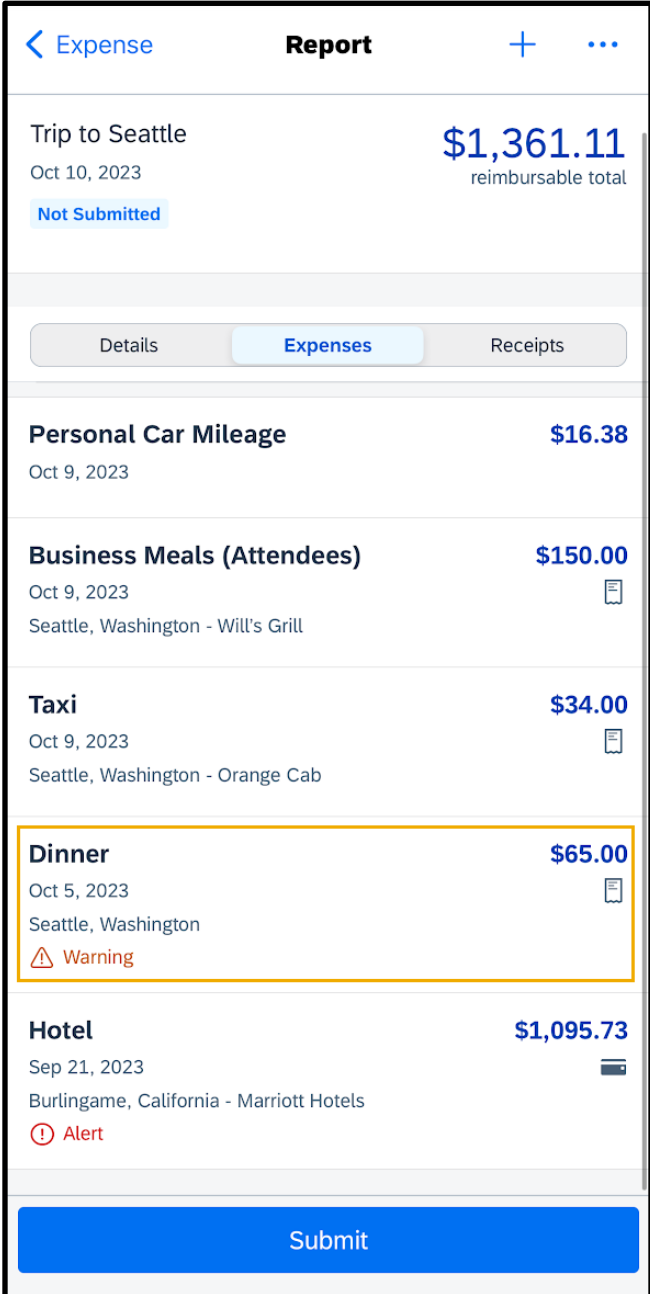
Parking

Working with Exceptions

Exceptions appear when your expense report contains a rule violation or is missing required information. The exceptions icon indicates that there are exceptions in a report.

Exceptions can be red or yellow. **Red** exceptions indicate an error that you must correct before you can submit these expenses. **Yellow** exceptions are informational and indicate that you have violated a policy and that your expenses might receive additional review. Exceptions that are visible to you will also be visible to the approver and expense processor.

1. To review an exception, on the **Report** screen, press the appropriate entry.



Expense Report

Trip to Seattle **\$1,361.11**
reimbursable total
 Oct 10, 2023
Not Submitted

Details Expenses Receipts

Personal Car Mileage **\$16.38**
 Oct 9, 2023

Business Meals (Attendees) **\$150.00**
 Oct 9, 2023
 Seattle, Washington - Will's Grill

Taxi **\$34.00**
 Oct 9, 2023
 Seattle, Washington - Orange Cab

Dinner **\$65.00**
 Oct 5, 2023
 Seattle, Washington
 ⚠ Warning

Hotel **\$1,095.73**
 Sep 21, 2023
 Burlingame, California - Marriott Hotels
 ⚠ Alert

Submit

For this example, the exception is yellow and contains an informational message. For this type of exception, you are not required to make any changes. However, you can add additional information in the **Comment** field to help approvers and expense processors complete their reviews.

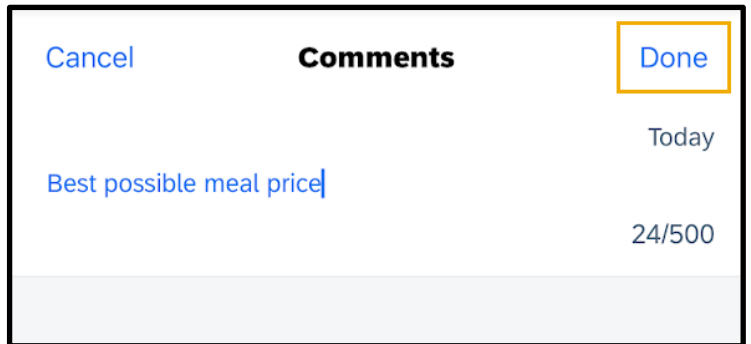
2. Scroll down and press **Comment**, and then press **Add Comment**.

The screenshot displays the SAP Concur Expense form. At the top, there is a navigation bar with a back arrow on the left, the title "Expense" in the center, and a three-dot menu on the right. Below the navigation bar, a yellow warning banner contains the message: "Meal limit has been exceeded. Enter a comment to justify the overage." The form consists of several fields, each with a right-pointing chevron: "Expense Type*" (Dinner), "Transaction Date*" (Oct 5, 2023), "Business Purpose" (Customer Visit), "City of Purchase" (Seattle, Washington), "Currency*" (US, Dollar), and "Payment Type*" (Cash). Below these fields is the "Amount*" field, which is set to 65.00. The "Personal Expense (do not reimburse)*" field has a toggle switch that is currently turned off. At the bottom of the form, the "Comment" field is highlighted with a yellow border and shows a character count of 0.

3. On the **Comments** screen, press the **plus +** icon.



4. Enter a comment, and then press **Done**.



5. Press **Expense Details**, and then press **Save**.

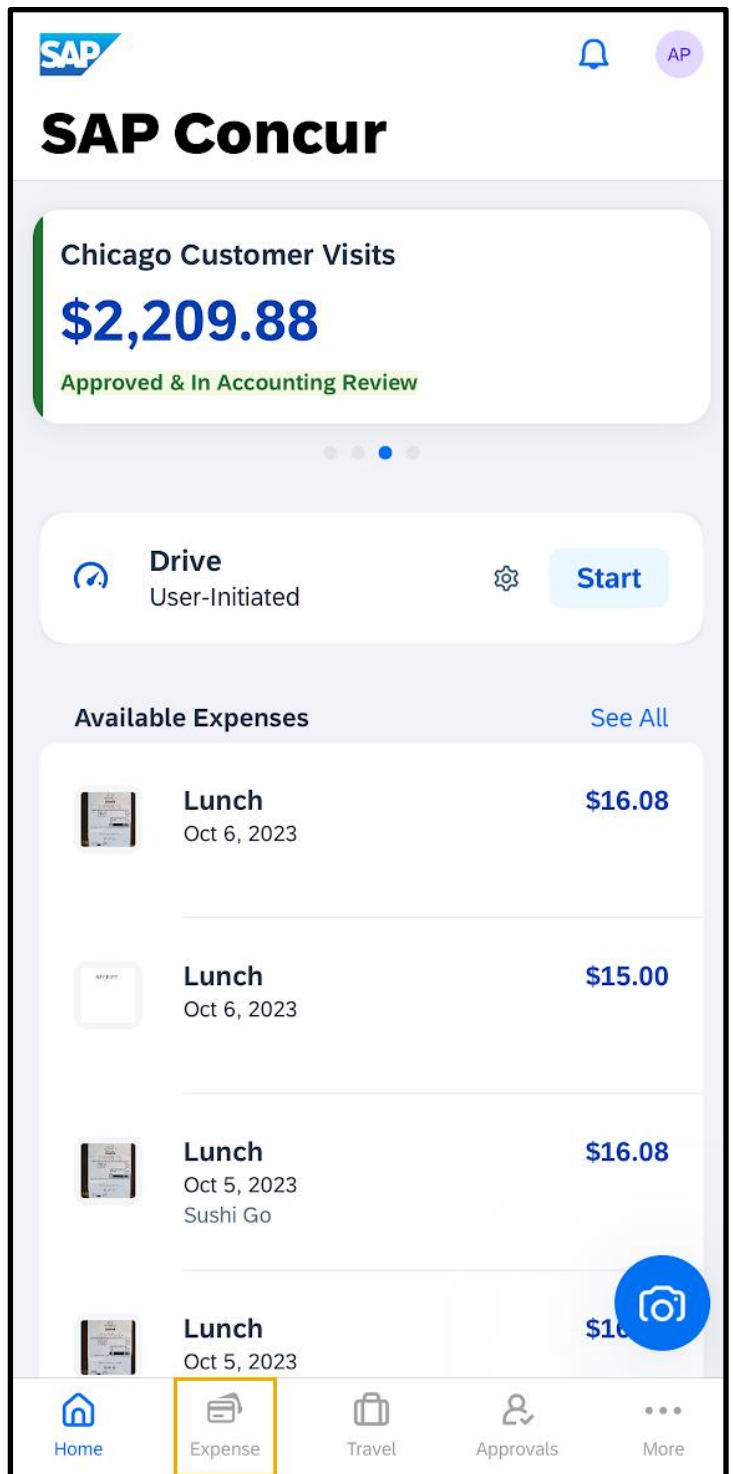
The approver or expense processor will review the exception and either approve or send back the expense.

Close	Expense	Save
City of Purchase Seattle, Washington		>
Currency* US, Dollar		>
Payment Type* Cash		>
Amount* 65.00		
Personal Expense (do not reimburse)*		<input type="checkbox"/>
Comment		1 >

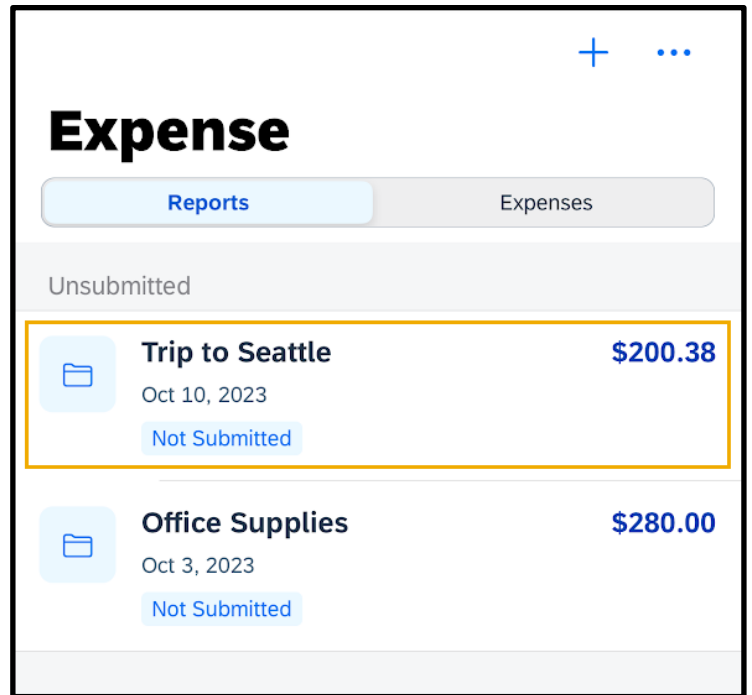
Working with Foreign Currency

You can use the mobile application to enter transactions in foreign currencies. The system automatically converts the amount to your local reimbursement currency.

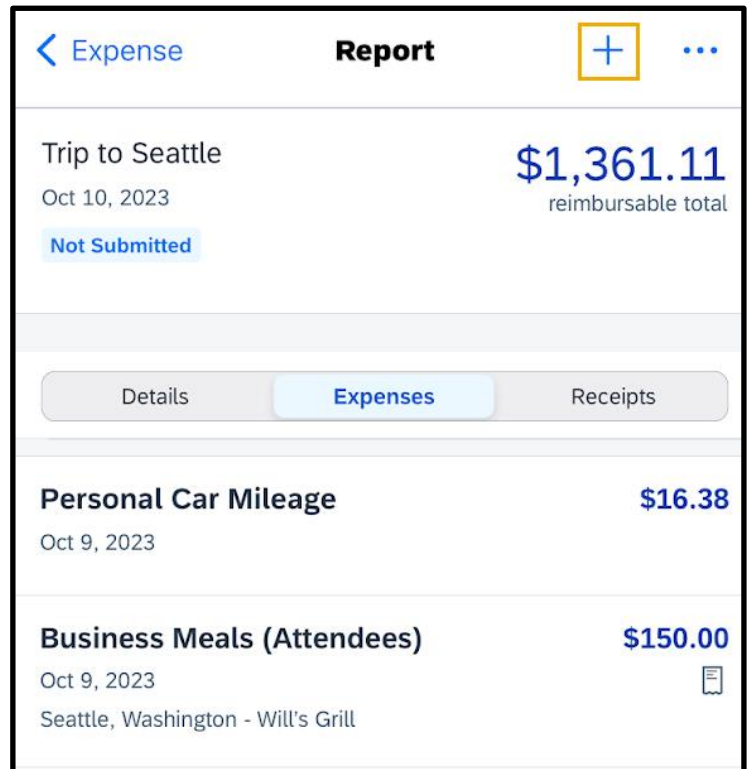
1. On the SAP Concur home screen, press **Expense Reports**.



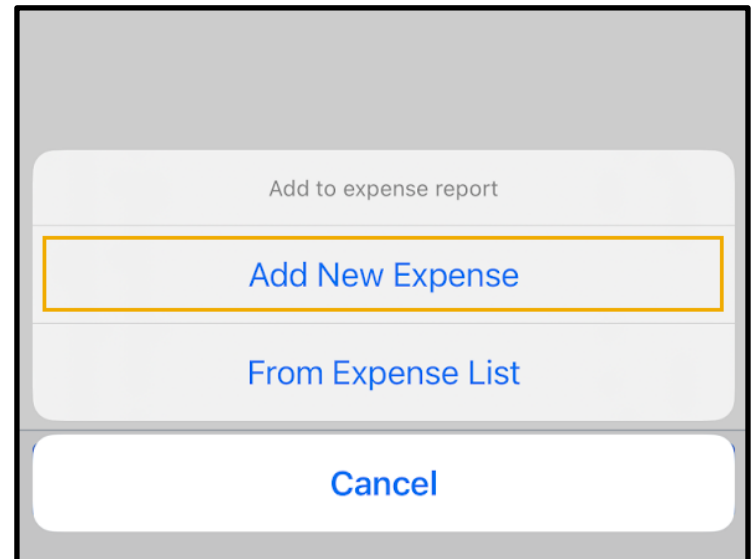
2. Select a report from the Reports list.



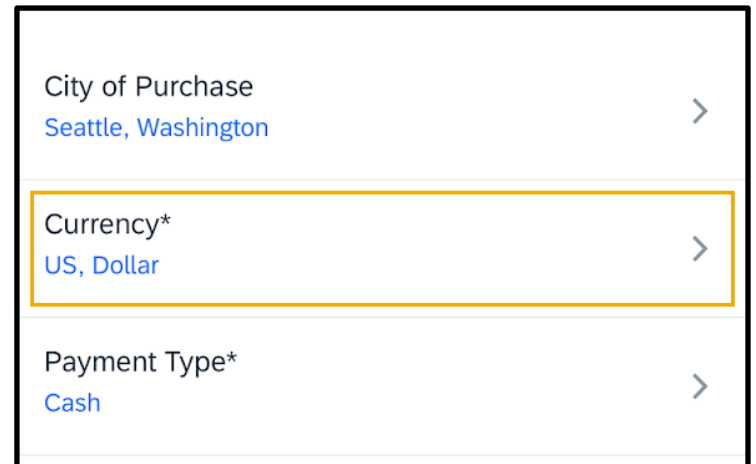
3. Press the + symbol.



4. Press **Add New Expense**, and then select the appropriate expense type.



5. Press the **Currency** field.



6. Search for and select the appropriate transaction currency.

Search bar: Eu [Cancel]

EUR
Euro

7. Scroll down, enter the **Amount**, and then press **Done**.

Amount*
45.00

DONE

1	2	3
4	5	6
7	8	9
-	0	⌫

Notice that the system automatically converts your foreign amount into your reimbursement amount and displays the exchange rate.

8. Press **Save**.

The foreign currency transaction is added to the expense report.

Close **New Expense** Save

Currency*
Euro >

Payment Type*
Cash >

Amount*
45.00

Amount in USD*
47.56

Exchange Rate*
1.0569817